

## CI Azumano Travel Agents Designated for SSAI Travelers

When calling CI Azumano Travel please ask for one of the designated agents listed below, rather than selecting to work with “the first available agent.”

At the time you contact an agent, you should be prepared to provide your credit card number for hotel and rental car reservations.

Please review all itineraries upon receipt. Your name on airline reservations must match exactly your name as shown on your government issued picture identification. If there is any discrepancy, the airline could deny you boarding status.

Agents are only available 8 am – 6:00 pm, US Eastern Time Zone. Only emergency phone calls should be made to CI Azumano Travel weekdays after 6:00 pm but before 8:00 am Eastern Time Zone or any time on Holidays, Saturday and Sundays. After-hours phone calls transfer directly to Worldwide AMEX Travel Customer Service and carry a \$20 fee per phone call. Unless you are actually on travel or the situation is very urgent, you should work with our travel agents only during 8 am-6pm, Monday through Friday. For non-emergency After-Hours phone call support, the \$20 customer service fee could be passed on to you.

Nardy Tello will serve as the Primary Agent. If she is unavailable, please contact one of the other three agents listed here.

**Nardy Tello:** [ntello@ciazumano.com](mailto:ntello@ciazumano.com)

888-461-0022, Ext 3818; or local: 461-0022, Ext 3818.

Current office hours are 9:00 am to 5:30 pm Monday-Friday

**Anita Brink;** [abrink@ciazumano.com](mailto:abrink@ciazumano.com)

Local (757) 461-0022 Ext. 4110 | or 1 (888) 461-0022 | Ext. 4110

Current office hours are 9:30am-6:00pm EST

**Alexandra Johns** | [ajohns@ciazumano.com](mailto:ajohns@ciazumano.com)

1 (888) 461-0022 | Ext. 8611 or Local (757) 461-0022 Ext. 8611 |

Current office hours are 9:30am-6:00pm EST

**Sarah Farris:** [sfarris@ciazumano.com](mailto:sfarris@ciazumano.com);

Local (757) 461-0022 | or 1 (888) 461-0022 | Direct: Extension 1381



\*\*\*\*\* Airfares are never guaranteed until Purchased

\*\*\*\*\* Contact the individual agents for their office hours, Eastern Time Zone  
Monday-Friday

### **East Coast Office**

**CI Azumano Travel**  
192 Ballard Court,  
Virginia Beach VA 23462

757-461-0022-Business  
757-892-3800-Fax  
888-461-0022-Toll Free

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