# Intune Enrollment Guide

This guide is for iPhone, iPad, and Android devices.

# **BEFORE YOU BEGIN**

# The next few pages will help you get ready for Intune and select the right guide for your device.

# Don't Worry About the Page Count

- This document has several pages that provide different enrollment processes for different types of devices. You will only follow the pages that apply to your device – not every page in this guide.
- A progress indicator at the bottom of each slide will show how far along you are in the process.
- The guide will walk you through the basic steps of enrolling in Intune, which include:
  - Prerequisites things you should do before you start the enrollment process.
  - Device preparation removing old MDM management from your device and getting it ready for Intune.
  - Intune Enrollment applying Intune management to your device.
  - Derived Credentials setting up your device to work with encrypted email.

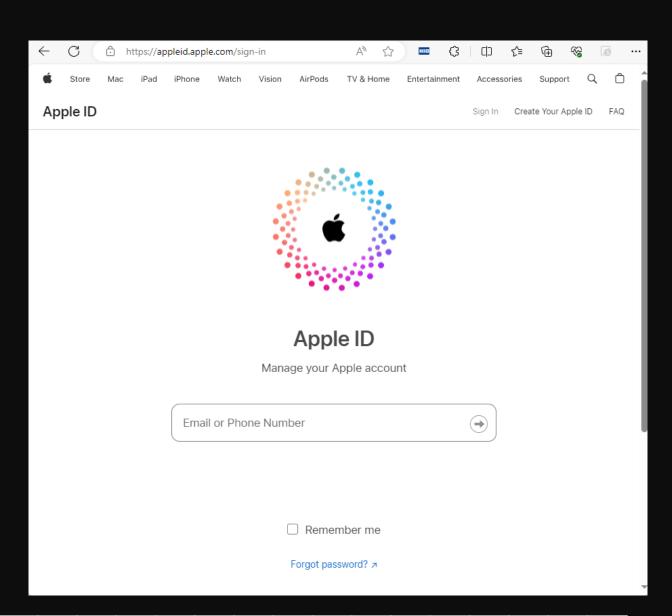


# Apple ID (iPhone and iPad only)

 Gather your Apple ID email address and password. You can test or reset your Apple ID credentials at <u>https://appleid.apple.com</u>.

If you have forgotten your Apple ID or password, it could take more than 6 hours to get it reset.

• Your Apple ID is your personal account. The Enterprise Service Desk is unable to assist with recovering or resetting your Apple ID credentials.



# NASA Computer

- Gather your NASA computer and smartcard.
- If you're working remotely, make sure you're connected to a NASA VPN.



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# Wi-Fi

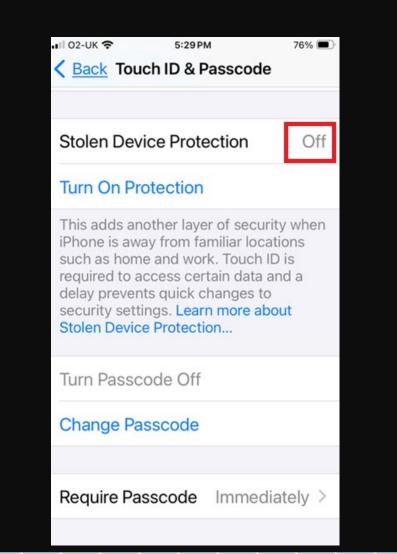
- Make sure your device has a strong Wi-Fi connection.
- Do not use the Wi-Fi network named "nasa" because your device will temporarily lose access to that network during enrollment.

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# Stolen Device Protection (iPhone only)

IMPORTANT: This process requires a 60-minute security delay to complete. Please plan accordingly.

- Temporarily turn off Stolen Device Protection.
- You'll find this in the Settings app, under
   Face ID & Passcode or Touch ID & Passcode.
- Make sure Stolen Device Protection is off.
- When you try to turn off Stolen Device Protection, a 60-minute security delay starts before you can turn it off. You will get a notification when the security delay ends. You will then be able to turn off Stolen Device Protection.
- After you have completed Intune enrollment, you can turn this setting back on, if you wish.



# Software Updates and Compliance

- Make sure your device is up to date and compliant.
  - iPhone and iPad: Open the Settings app, go to General > Software Updates, and install any updates that are available.



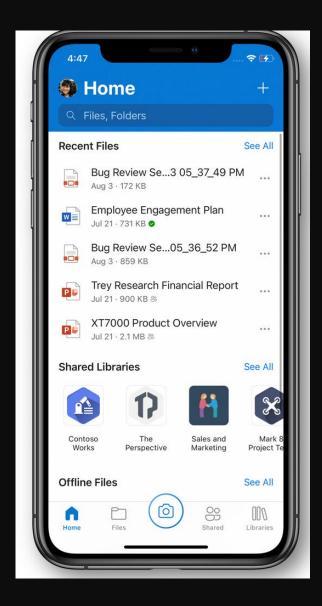
 iPhone and iPad: If you have a restricted app or app clip on your device, it must be removed before you begin the migration. For a list of apps that are prohibited on MDM-registered devices, refer to <u>KB0022050</u>. Refer to <u>iOS/iPadOS: Uninstalling Apps and App</u> <u>Clips</u> for more information and removal instructions.

 Android: From the Home screen, tap Settings. Tap Software update. Install any updates that are available.



# Sync NASA Data to OneDrive

- Take a moment to sync your important data to OneDrive or other approved cloud service.
- Use OneDrive, SharePoint, or Teams to store photos and documents for work.
- Data already in Outlook, Teams, SharePoint, OneDrive, and the other Microsoft apps is synced to the cloud automatically.
- For additional assistance syncing data to OneDrive, visit <u>https://nasa.sharepoint.com/sites/EU</u> <u>SO/SitePages/Intune.aspx#sync-nasadata-to-onedrive</u>.



# **Multi-Factor Authentication**

- Create a <u>phone-number</u>-based Multi-Factor Authentication sign-in method.
- You can add a phone number sign-in method at <a href="https://mysignins.microsoft.com/security-info">https://mysignins.microsoft.com/security-info</a> in the Security Info section.
- Additional instructions for creating a sign-in method are available at <u>https://nasa.sharepoint.com/sites/EUSO/Site</u> <u>Pages/Intune.aspx#create-a-multi-factor-</u> authentication-%28mfa%29-sign-in-method.
- Contact the <u>Enterprise Service Desk</u> if you need assistance creating a Multi-Factor Authentication sign-in method.

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$\mathcal{P}_{\!\!P}$ Security info	These are the methods you use to sign into your account or reset your password. You're using the most advisable sign-in method where it applies. Sign-in method when most advisable is unavailable: Phone - call +1 8325277812 Change								
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🔍 Password	+ Add sign-in method								
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A Settings & Privacy	Password (preview)     Last updated: 2 years ago								

**Note:** If you are using an Android device, the phone number used for your sign-in method must not be the phone number of the device you are enrolling in Intune. Instead, use a phone number for an office phone, home phone, or a mobile phone other than the one you are enrolling in Intune.

# **Optional: Support for Multiple Devices**

- If you are only enrolling **one** device in Intune, you can skip this page.
- If you will use more than one device with Intune at the same time (example: an iPhone and an iPad), you must be provisioned with the Derived Credential Management System (DCMS) Limit Exception in NAMS.
- Go to

https://nams.nasa.gov/nams/asset/267072 and submit your request.

• Do not proceed until NAMS shows that provisioning is complete for this request.

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#### **Derived Credential Management System (DCMS) Limit Exemption**

The Derived Credential Limit Exemption is needed to support multiple Intune enrolled mobile devices of the same type by a single user, such as a NEST iPhone and NEST iPad. Instructions related to the requesting Derived Creds for multiple devices can be found on DCMS site: https://nasa.sharepoint.com/sites/Credential/SitePages/How-to-issue.aspx?csf=1&web=1&e=EC9Lqd&cid=0670c2bd-490a-4242-81ae-5d2e035f5287#purpose

### Time

- Set aside 20-30 minutes to complete the Intune enrollment.
- Once you start the process, don't take a break until you're done.
- Taking a break between steps can cause some functions to time out and may require you to start over.
- We suggest you read through all the steps first to familiarize yourself with the different screens and choices, before you start executing the steps on your device.

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# Are you enrolling an iPhone/iPad or an Android device?

Select your answer:



### Android Go to page 17

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Is your device currently enrolled in MaaS360, NASA's legacy MDM tool?

Select your answer:

### Yes, my device is enrolled in MaaS360 Go to page 15

No, my device is not enrolled in MaaS360 Go to page 16

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# Who owns the device?

Select your answer:

## I own the device (personally furnished equipment) Go to page 45

NASA owns the device Go to page 31

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### Who provided the device?

Select your answer:

### I provided the device (personally furnished equipment) Go to page 59

NASA provided the device through NEST (Agency provided) Go to page 19 NASA provided the device outside of NEST (Org provided) Go to page 59

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Is your device currently enrolled in MaaS360, NASA's legacy MDM tool?

Select your answer:

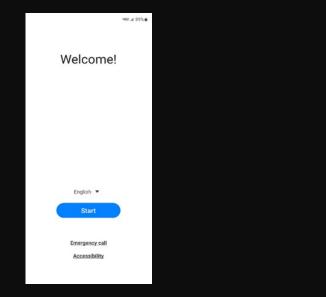
### Yes, my device is enrolled in MaaS360 Go to page 70

No, my device is not enrolled in MaaS360 Go to page 18

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# What do you see on your device right now?

Select your answer:





### Welcome Screen

My device has not been set up yet. Go to page 74 Home Screen My device has been set up but isn't in Intune yet. Go to page 73

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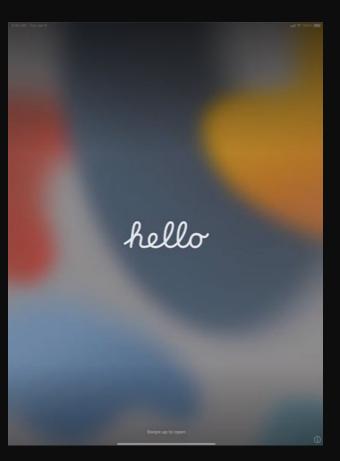
# Intune Enrollment Guide for New and Refresh Agency-Provided (NEST) iPhones & iPads

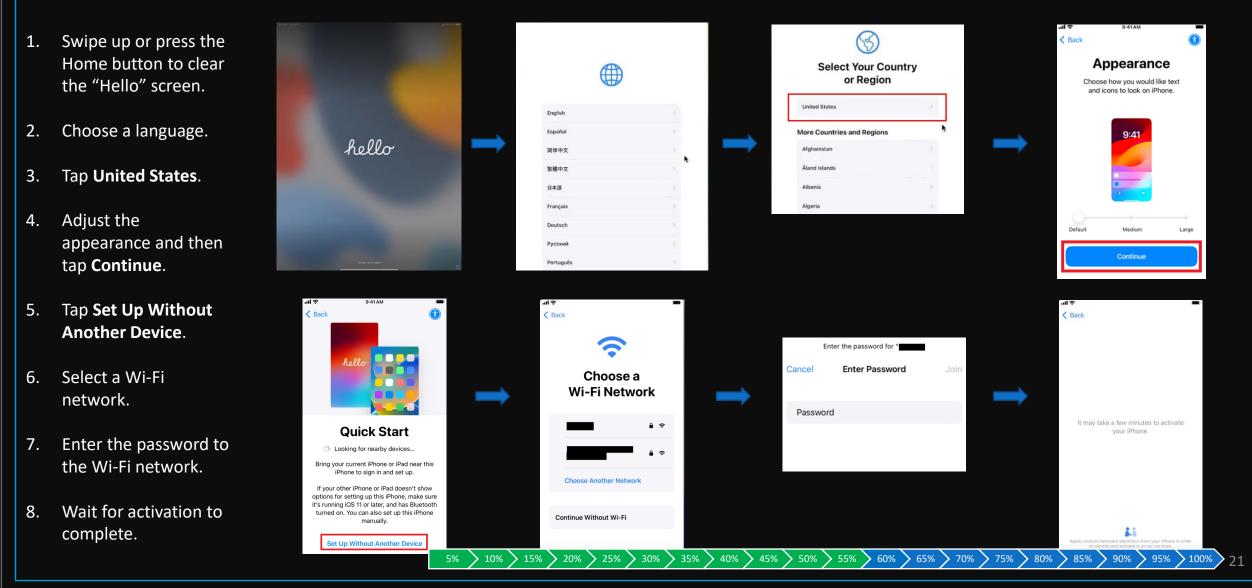
When you turn on the device, you should see a "hello" screen, like the image on the right.

If you see the Home screen with all your apps, your device must be erased before you can continue.

### To erase the device:

- 1. Open Settings.
- 2. Tap General.
- 3. Tap Transfer or Reset.
- 4. Tap Erase All Content and Settings.
- 5. Tap **Continue**.
- 6. Follow the remaining prompts on screen until your device restarts and displays the "hello" screen.





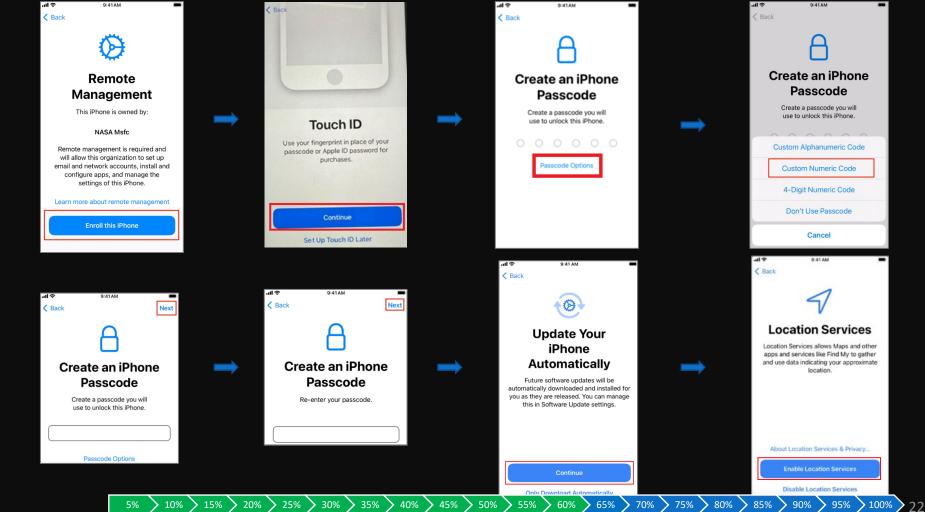
9. Tap **Enroll this iPhone** to start Remote Management.

Note: This screen will say **NASA Msfc,** regardless of your location.

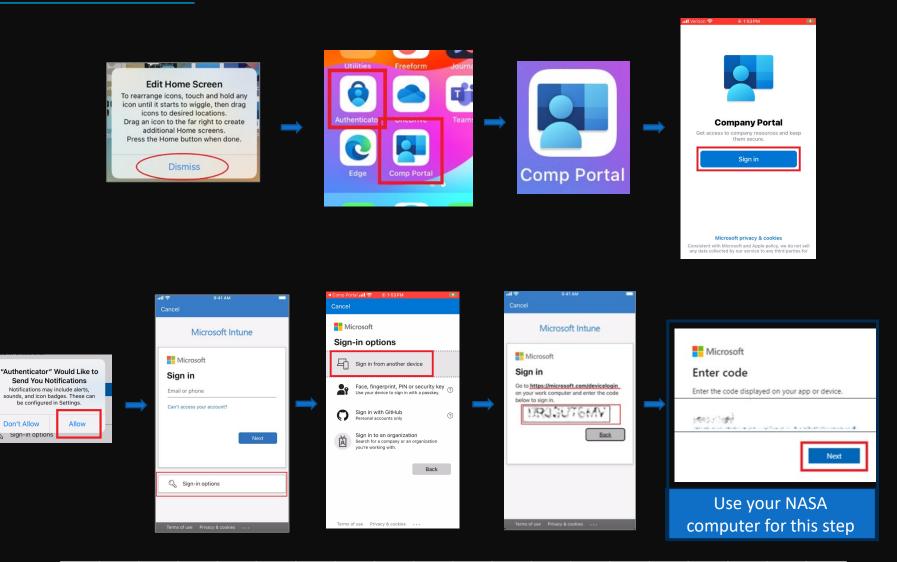
- 10. Tap **Continue** to set up Touch ID or Face ID and follow the setup prompts.
- 11. Tap Passcode Options.

12. Tap Custom Numeric Code.

- Create a complex 8-digit Passcode. Don't use repeating or sequential numbers (e.g., 11112222, 12345678, 87654321). Tap Next.
- 14. Re-enter the passcode and then tap **Next**.
- 15. Tap **Continue**.
- 16. Tap Enable Location Services.

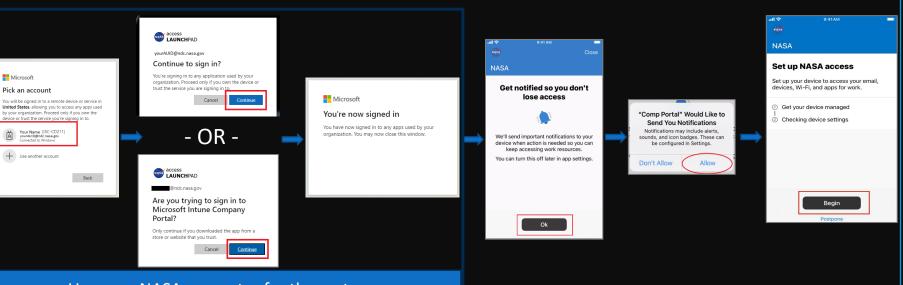


- 17. Wait for the **Edit Home Screen** message to appear, then tap **Dismiss**.
- Wait until <u>both</u> Comp Portal and Authenticator are installed. They will install automatically.
- 19. Open Comp Portal.
- 20. Tap Sign in.
- 21. If prompted for notifications, tap **Allow**.
- 22. Tap Sign-in options.
- 23. Tap Sign-in from another device.
- 24. Take note of the code that appears.
- 25. On your NASA computer, open a browser and go to <u>https://microsoft.com/devicelogin</u> then enter the code from your device and click **Next**.

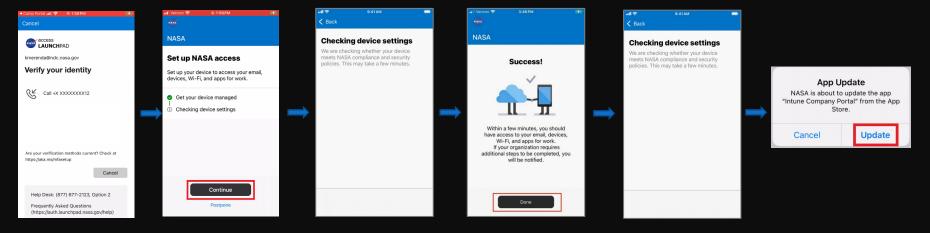


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- 26. On your NASA computer, select your account and complete any additional prompts to log in.
- 27. Click **Continue** on the sign-in prompt.
- 28. Once your computer shows **You're now signed in**, return to your device.
- 29. Tap **OK**.
- 30. Tap **Allow**.
- 31. Tap Begin.
- 32. Select a method to **verify your identity** and follow the prompts to approve the sign-in request.
- 33. Tap **Continue**.
- 34. Tap Done.
- 35. Wait for your device to finish checking device settings.
- 36. If prompted to update the app, tapUpdate.



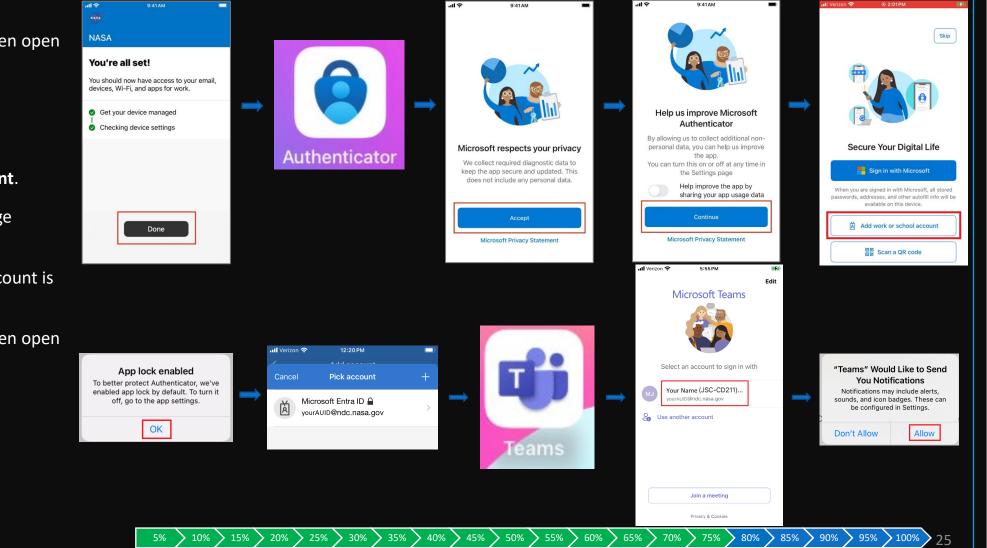
#### Use your NASA computer for these steps



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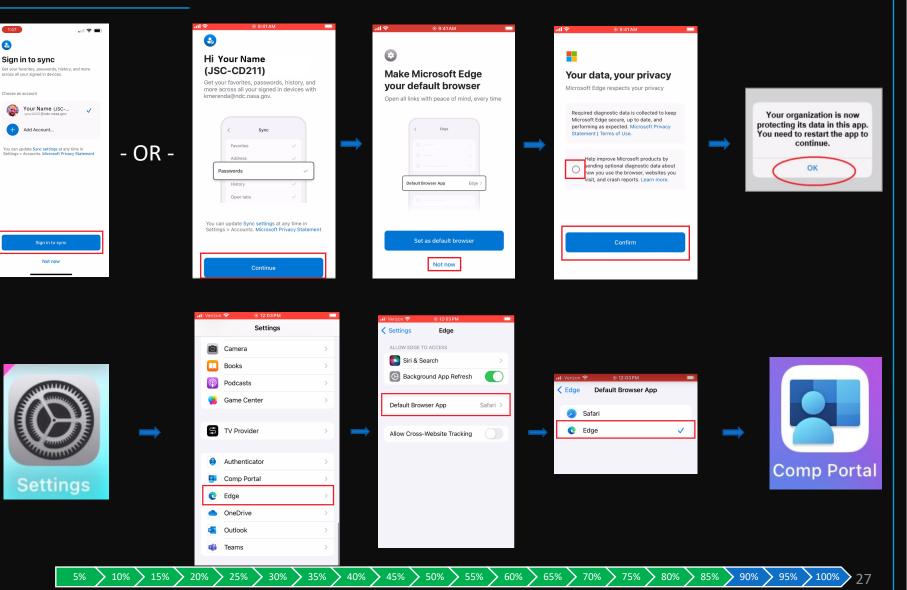
- 37. Tap Done.
- 38. Return to the Home screen, then open **Authenticator**.
- 39. Tap Accept.
- 40. Tap Continue.
- 41. Tap Add work or school account.
- 42. If an **App Lock Enabled** message appears, tap **OK**.
- 43. Look and confirm that your account is listed, but do not tap it.
- 44. Return to the Home screen, then open the **Teams** app.
- 45. Tap your NASA account.
- 46. Tap Allow.



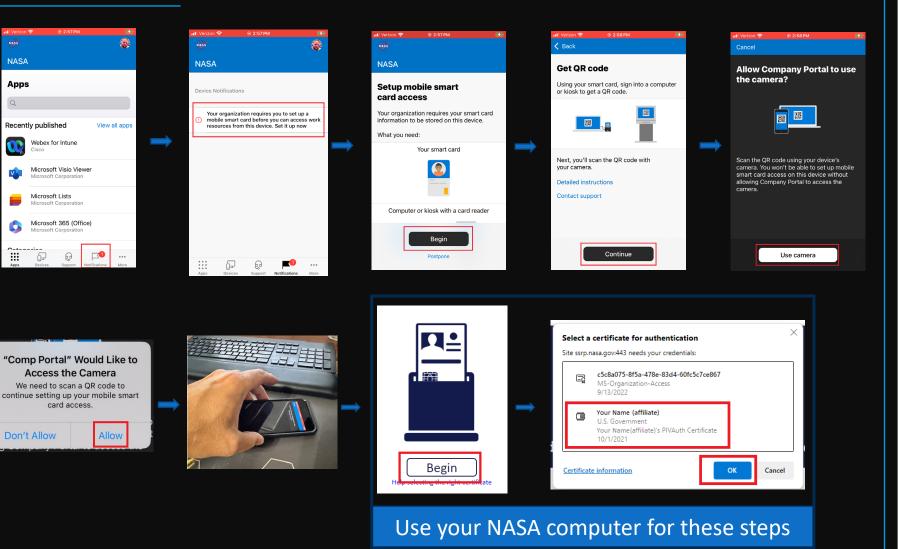
#### Agency-Provided New or Refresh iPhone/iPad Devices cont. 47. Tap Allow. 48. Tap **OK**. This will cause the app to close T and return you to the Home screen. "Teams" Would Like to Your organization is now To access your organization's data with đ Access the Microphone protecting its data in this app. this app, set a PIN. You need to restart the app to This will let you make calls and record Open **Teams** again. continue. 49. voice messages Confirm your PIN. Allow Don't Allow Your organization has not allowed you to set a PIN with repeats or sequences. Ex. 123 or 111. 50. Create a complex 8-digit PIN. Don't use Your PIN must contain at least 8 digits. repeating or sequential numbers (e.g., ams 11112222, 12345678, 87654321). 51. Confirm your PIN by entering it again. 52. Tap Got lt. 53. Return to the Home screen and open Customize to make Say goodbye to annoying ads homepage your own the Edge app. Ad Blocker Show wallpapers Show shortcuts Tap **Skip Introduction**. 54. Show news feeds 55. Tap Not now. $\Rightarrow$ Change in notifications Receive notifications on this device only when you are not actively using Teams on other devices. You can change this in your settings. Edge Nex ··· 2 ιŤι Go to this setting Not now Skip introduction

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- 56. Tap **Sign in to sync** OR tap **Continue**.
- 57. Tap **Not now**.
- 58. Uncheck the **Help Improve Microsoft** bubble, then tap **Confirm**.
- 59. Tap **OK**, which will close Edge.
- 60. Open the **Settings** app. If necessary, tap the back arrow in the upper-left corner until you reach the main Settings page.
- 61. Scroll down the list of settings until you find **Edge**, then tap it.
- 62. Tap Default Browser App.
- 63. Tap **Edge** to make a checkmark appear next to it.
- 64. Return to the Home screen, then open the **Comp Portal** app.



- 65. Tap Notifications.
- 66. Tap the **mobile smartcard** message that appears.
- 67. Tap **Begin**.
- 68. Tap Continue.
- 69. Tap Use Camera.
- 70. Tap **Allow**. This will activate the camera on your device.
- 71. With the camera view still showing on the device screen, set your device down and return to your NASA computer.
- 72. On your NASA computer, go to <u>https://ssrp.nasa.gov/StartPage/</u> then click **Begin**.
- 73. If prompted to **Select a certificate for authentication**, select the certificate with your name, then click **OK**.

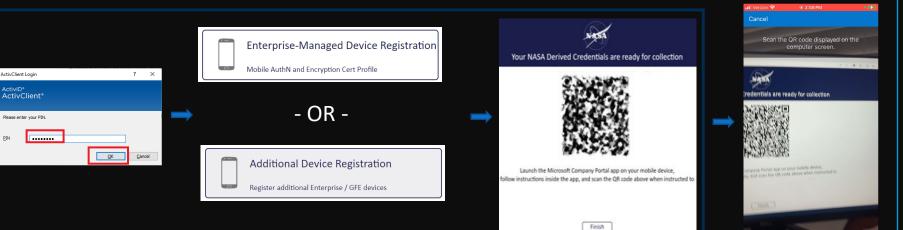


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- 74. If prompted to do so, enter your smartcard PIN, then click **OK**.
- 75. If this is the first or only device you will have in AdvClient Legin Intune, select Enterprise-Managed Device Registration. - OR -

If you already have another device enrolled in Intune, select **Additional Device Registration**. <u>Don't see Additional Device Registration?</u>

- 76. Wait for a **QR code** to appear on your computer screen.
- 77. Pick up and unlock your device, then point the rear camera at the QR code on your computer screen and allow it to scan.
- 78. Wait up to 4 minutes for the setup to finish. If you receive a "something went wrong" message, contact the ESD for assistance.
- 79. Tap **Done**.
- 80. Return to the Home screen, then open the **Outlook** app.
- 81. Tap Add Account.
- 82. Tap Add Work Account.



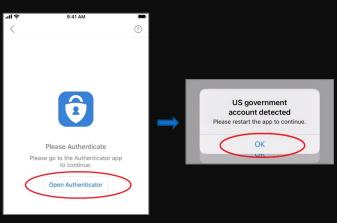
### Use your NASA computer for these steps

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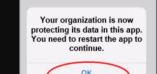
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- Tap **Open Authenticator**. 83.
- 84. Tap **OK** on the US government popup. Outlook will close.
- 85. Open **Outlook** again.
- 86. Tap OK.
- 87. Tap **Turn On**.
- 88. Tap Allow.









No Thanks

"Outlook" Would Like to Send You Notifications Notifications may include alerts, sounds, and icon badges. These can be configured in Settings. Don't Allow Allow

**Congratulations! Your device is now** enrolled in Intune and ready to use.

Do you have another device to enroll in Intune? If so, <u>click here to start over</u>.

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# Intune Migration Guide for NASA-Provided iPhones & iPads in MaaS360

This guide is used for devices provided by NASA through NEST and devices provided by NASA but not through NEST.

- Open a browser on your NASA 1. computer and go to https://mdr.nasa.gov.
- 2. Click Smartcard Login.
- 3. Locate the device you are migrating to Intune, then click **Unregister**. If you have multiple devices, only unregister one at a time. Do not unregister the next device until the first one has been enrolled in Intune. If the device you are migrating is not listed, skip to step 7 on the next page.
- In the "Reason for Unregistering" 4. field, enter migrating to Intune then click Yes.
- In the "Actions" column, click archive 5. for the device you unregistered.
- Click Yes. 6.



Remove MDM Registration

Reason for Unregistering

device

Are you sure you wish to unregister the MDM registration for the device iPhone 8?

on for unregistering this device

Once you click yes your current MDM profile will be removed from your device. You will

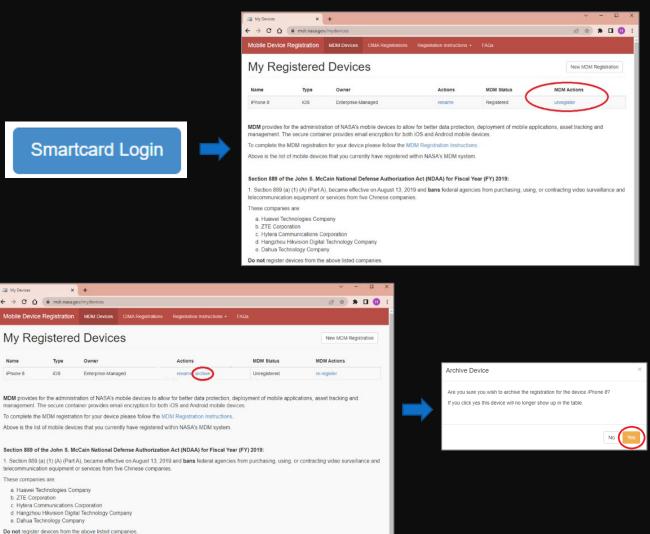
have to go through the device registration process again if you want to re-register this

Smartcard Login

III My Devices

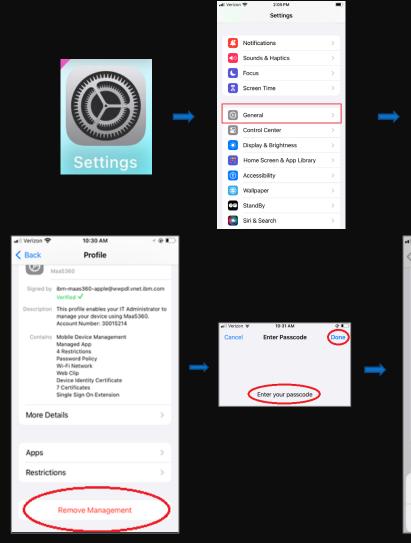
These companies are

b. ZTE Corporation



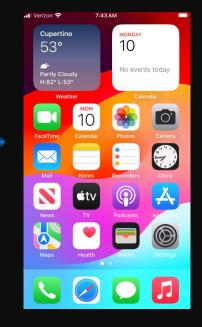
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- 7. Open the **Settings** app on your device.
- 8. Tap General.
- Scroll to the bottom and tap VPN & Device Management.
- 10. Tap MaaS360 MDM Profile. If you do not see MaaS360 MDM Profile listed, please skip to step 14.
- 11. Scroll to the bottom of the profile and tap **Remove Management**.
- 12. Enter your **passcode** then tap **Done**.
- 13. Tap Remove Management.
- 14. Return to the Home screen.



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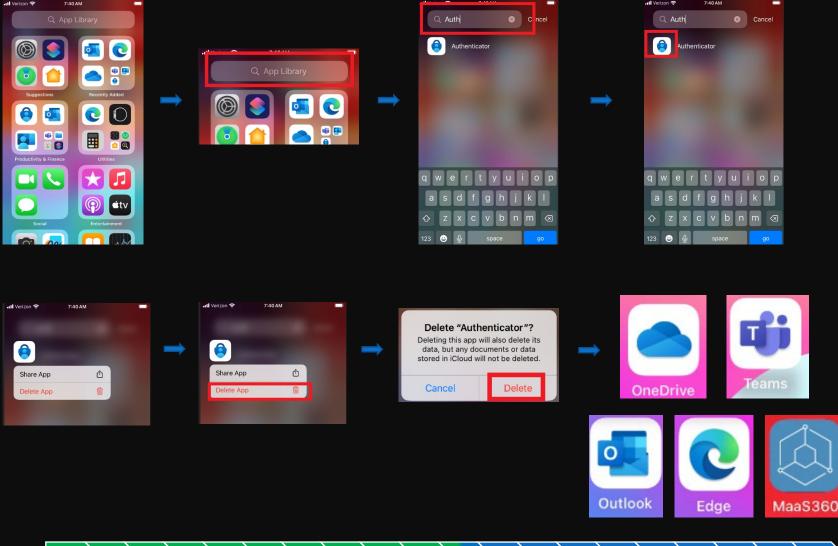
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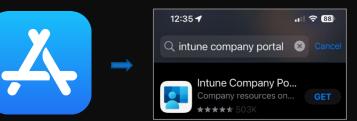
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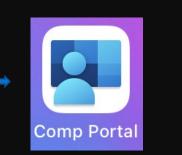
Remove Management

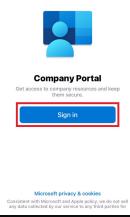
- 15. Swipe from right to left across the middle of your Home screen until you reach the App Library.
- 16. Tap in the **App Library** search box at the top of the screen.
- 17. Type **Authenticator** in the search box at the top of the screen.
- If you see the Microsoft
   Authenticator app with the blue lock icon in the list, press and hold the app icon until a menu appears.
- 19. Tap Delete App.
- 20. Tap **Delete**.
- 21. Repeat steps 16-20 to search for and delete Outlook, Teams, Edge, OneDrive, and MaaS360. You may not be able to find some of these apps when you search that's OK. Delete the apps you do find, then go to the next step.

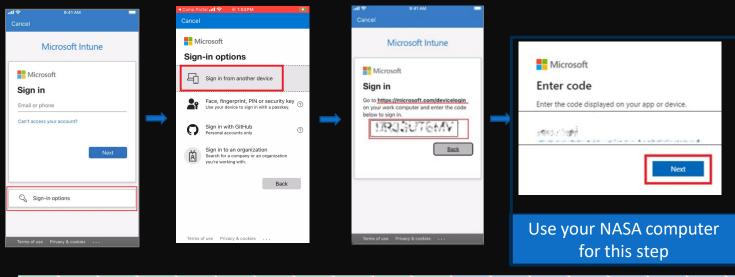


- 22. Open the **App Store** app.
- 23. Search for and install Intune Company Portal.
- 24. Return to the Home screen and open **Comp Portal**.
- 25. Tap **Sign in**.
- 26. Tap Sign-in Options.
- 27. Tap Sign-in from another device.
- 28. Take note of the code that appears.
- 29. On your NASA computer, open a browser and go to <u>https://microsoft.com/devicelogin</u> then enter the code from your device and click **Next**.



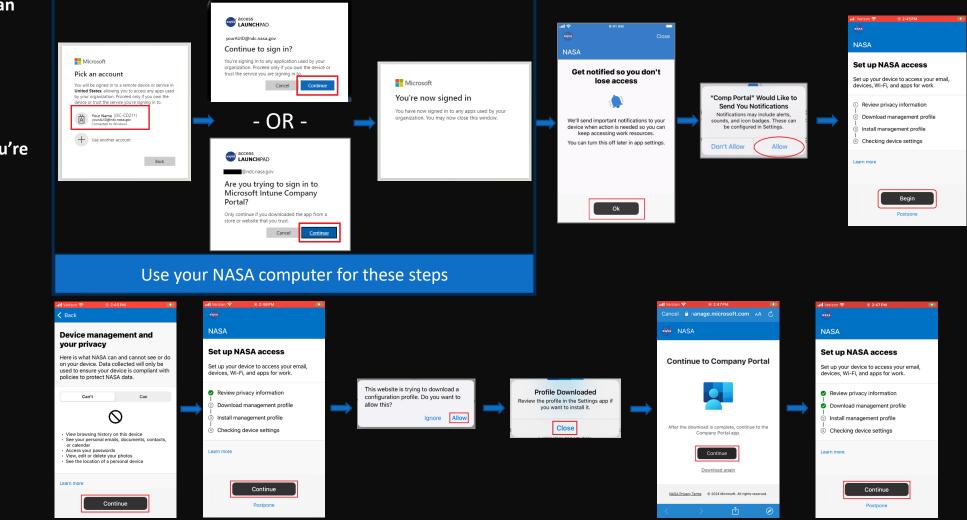






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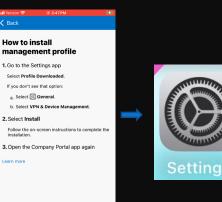
- 30. On your NASA computer, **pick an account** and complete any additional prompts to log in.
- 31. Click **Continue** on the sign-in prompt.
- 32. Once your computer shows **You're now signed in**, return to your device.
- 33. Tap **OK**.
- 34. Tap Allow.
- 35. Tap Begin.
- 36. Tap Continue.
- 37. Tap Continue.
- 38. Tap Allow.
- 39. Tap **Close**.
- 40. Tap Continue.
- 41. Tap Continue.



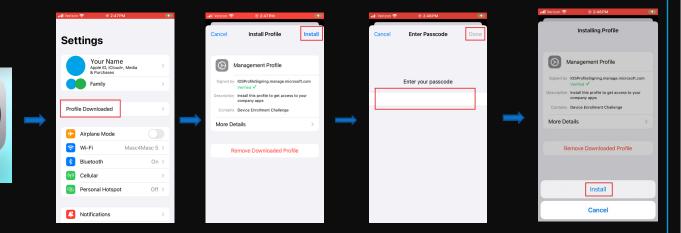
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# NASA-Provided iPhone/iPad Devices cont.

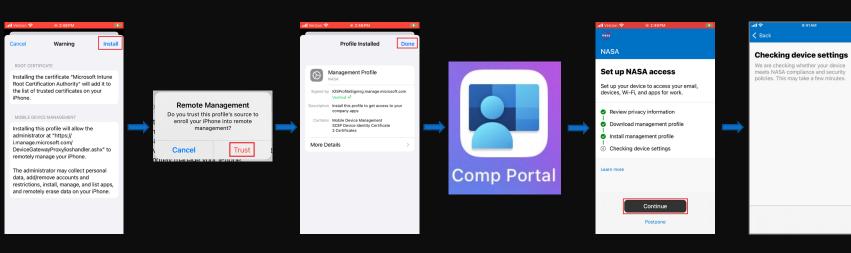
- 42. Once the **How to install management** profile screen appears, return to the Home screen.
- 43. Open the Settings app.
- 44. Tap Profile Downloaded. If you see More for your iPhone, tap that message then tap Profile Downloaded.



earn more



- 45. Tap Install.
- 46. Enter your **passcode** then tap **Done**.
- 47. Tap Install.
- 48. Tap Install.
- Tap **Trust**. 49.
- 50. Tap **Done**.
- 51. Return to the Home screen and open **Comp Portal**.
- 52. Tap **Continue**.
- 53. Wait for Company Portal to finish checking device settings.



25% 40% > 50% 55% > 60% 75% 🔪 80% 85% 🔪 90% 〉 95% 🖒 100% 💙 10% 37

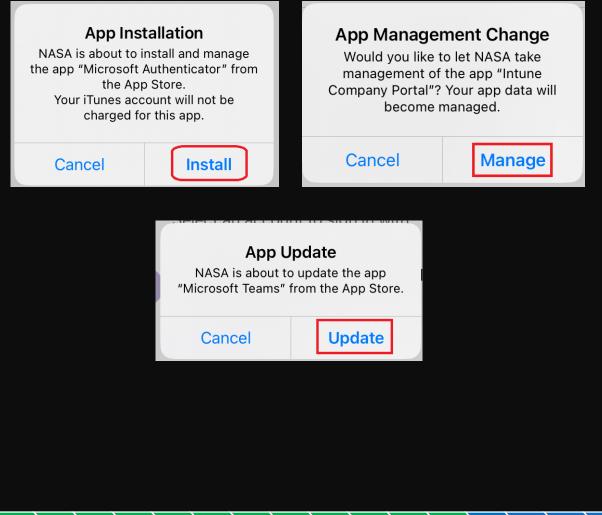
#### NASA-Provided iPhone/iPad Devices cont.

Through the remaining steps, you may see several prompts for App Installation, App Management Change, and App Update.

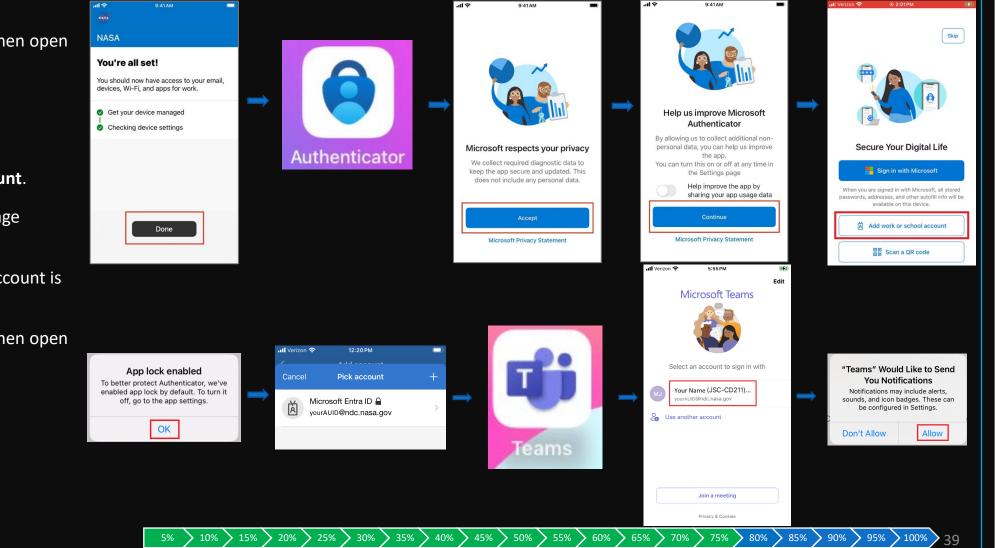
Whenever you encounter these prompts, tap **Install**, **Manage**, or **Update**.

Note:

- The **App Installation** prompt tells you that Intune needs to install a work app on your device.
- The App Management Change prompt appears when you have installed an app that can be used for work. Intune needs your permission to manage the app so it can keep NASA data within the app secure.
- The **App Update** prompt appears when Intune detects that one of your managed apps may be out of date and needs an update.



- 54. Tap Done.
- 55. Return to the Home screen, then open **Authenticator**.
- 56. Tap Accept.
- 57. Tap Continue.
- 58. Tap Add work or school account.
- 59. If an **App Lock Enabled** message appears, tap **OK**.
- 60. Look and confirm that your account is listed, but do not tap it.
- 61. Return to the Home screen, then open the **Teams** app.
- 62. Tap your NASA account.
- 63. Tap Allow.

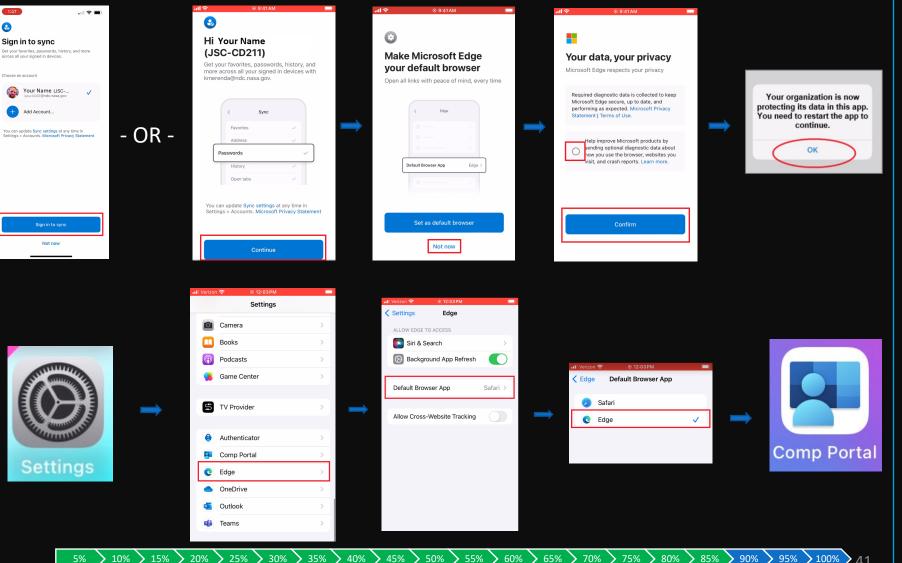


#### Agency-Provided New or Refresh iPhone/iPad Devices cont. 64. Tap Allow. 65. Tap **OK**. This will cause the app to close T and return you to the Home screen. "Teams" Would Like to Your organization is now To access your organization's data with đ Access the Microphone protecting its data in this app. this app, set a PIN. This will let you make calls and record You need to restart the app to 66. Open **Teams** again. continue. voice messages Confirm your PIN. Allow Don't Allow Your organization has not allowed you to set a PIN with repeats or sequences. Ex. 123 or 111. 67. Create a complex 8-digit PIN. Don't use Your PIN must contain at least 8 digits. repeating or sequential numbers (e.g., ams 11112222, 12345678, 87654321). 68. Confirm your PIN by entering it again. 69. Tap Got It. 70. Return to the Home screen and open Customize to make Say goodbye to annoying ads homepage your own the Edge app. Ad Blocker Show wallpapers Show shortcuts 71. Tap Skip Introduction. Show news feeds 72. Tap Not now. $\Rightarrow$ Change in notifications Receive notifications on this device only when you are not actively using Teams on other devices. You can change this in your settings. Edge Nex ··· 2 ιŤι Go to this setting Not now Skip introduction 40

55% > 65% 80% > 85% > 90% > 95% > 100% 25% > 30% 🔪 50% 60% > 75% >

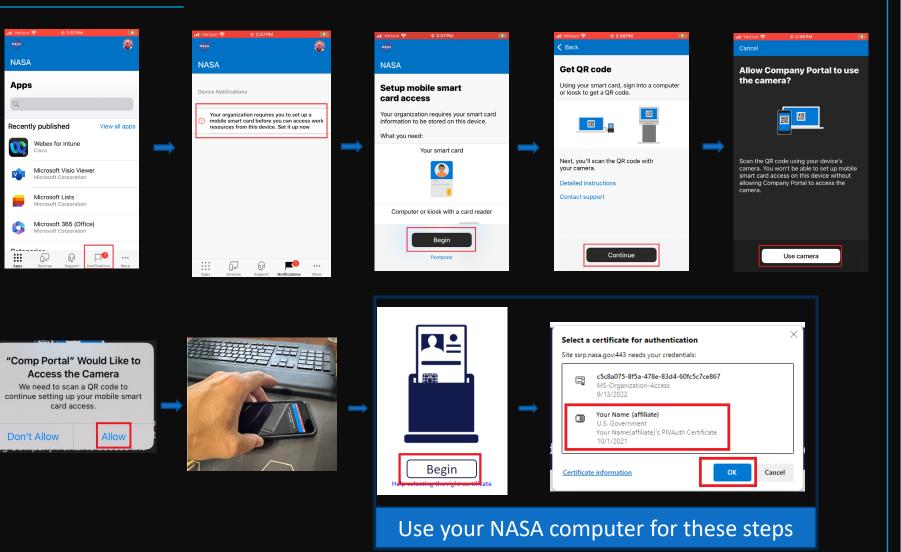
1:47

- 73. Tap Sign in to sync OR tap Continue.
- 74. Tap Not now.
- 75. Uncheck the Help Improve Microsoft bubble, then tap **Confirm**.
- 76. Tap **OK**, which will close Edge.
- 77. Open the Settings app. If necessary, tap the back arrow in the upper-left corner until you reach the main Settings page.
- 78. Scroll down the list of settings until you find **Edge**, then tap it.
- Tap **Default Browser App**. 79.
- Tap Edge to make a checkmark 80. appear next to it.
- 81. Return to the Home screen, then open the **Comp Portal** app.



50% 55% > 60% 65% > 75% 💙 80% 85% > 90% > 10%

- 82. Tap Notifications.
- 83. Tap the **mobile smartcard** message that appears.
- 84. Tap Begin.
- 85. Tap Continue.
- 86. Tap **Use Camera**.
- 87. Tap **Allow**. This will activate the camera on your device.
- 88. With the camera view still showing on the device screen, set your device down and return to your NASA computer.
- 89. On your NASA computer, go to <u>https://ssrp.nasa.gov/StartPage/</u> then click **Begin**.
- 90. If prompted to **Select a certificate for authentication**, select the certificate with your name, then click **OK**.

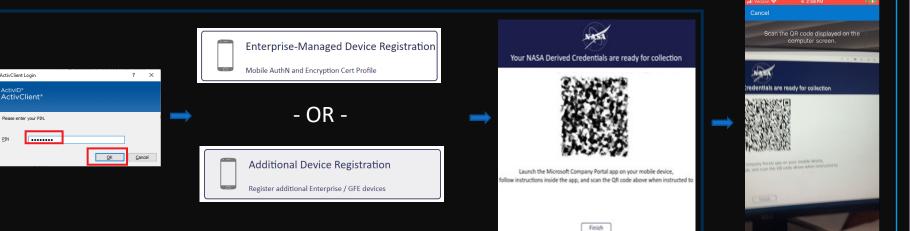


5% > 10% > 15% > 20% > 25% > 30% > 35% > 40% > 45% > 50% > 55% > 60% > 65% > 70% > 75% > 80% > 85% > 90% > 95% > 100% > 42

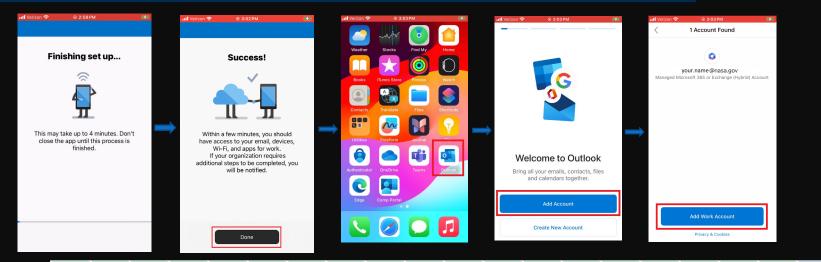
- 91. If prompted to do so, enter your smartcard PIN, then click **OK**.
- 92. If this is the first or only device you will have in AdvClient Legin Intune, select Enterprise-Managed Device Registration. - OR -

If you already have another device enrolled in Intune, select **Additional Device Registration**. <u>Don't see Additional Device Registration?</u>

- 93. Wait for a **QR code** to appear on your computer screen.
- 94. Pick up and unlock your device, then point the rear camera at the QR code on your computer screen and allow it to scan.
- 95. Wait up to 4 minutes for the setup to finish. If you receive a "something went wrong" message, contact the ESD for assistance.
- 96. Tap **Done**.
- 97. Return to the Home screen, then open the **Outlook** app.
- 98. Tap Add Account.
- 99. Tap Add Work Account.



# Use your NASA computer for these steps.



100. Tap **Open Authenticator**.

101. Tap **OK** on the US government popup. Outlook will close.

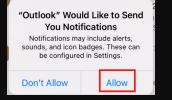
102. Open **Outlook** again.

103. Tap **OK**.

104. Tap **Turn On**.

105. Tap **Allow**.





**Congratulations! Your device is now** enrolled in Intune and ready to use.

Do you have another device to enroll in Intune? If so, <u>click here to start over</u>.

> > 25% > 30% 🔪 35% > 40% 🔰 45% 🍃 50% 🍃 55% > 60% > 65% 🔪 70% 80% > 85% > 90% > 95% > 100% 10% 15% > 75% > 44

delivery.

Turn On

# Intune Migration Guide for Personally Owned iPhones & iPads in MaaS360

- Open a browser on your NASA 1. computer and go to https://mdr.nasa.gov.
- 2. Click Smartcard Login.
- 3. Locate the device you are migrating to Intune, then click Unregister. If you have multiple devices, only unregister one at a time. Do not unregister the next device until the first one has been enrolled in Intune. If the device you are migrating is not listed, skip to step 7 on the next page.
- In the "Reason for Unregistering" 4. field, enter migrating to Intune then click Yes.
- 5. In the "Actions" column, click archive for the device you unregistered.
- Click Yes. 6.



Remove MDM Registration

Reason for Unregistering

device

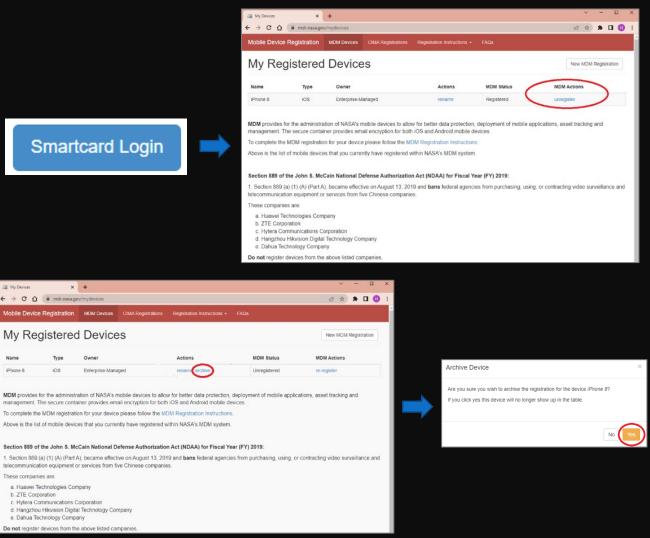
Are you sure you wish to unregister the MDM registration for the device iPhone 8?

on for unregistering this device

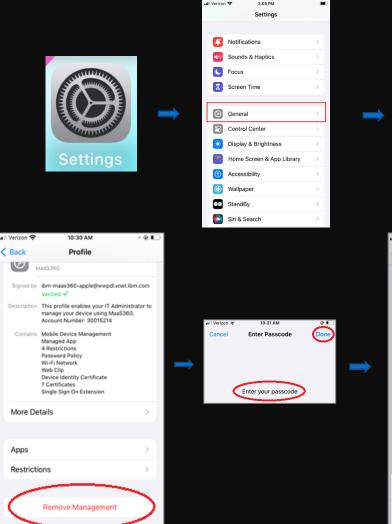
Once you click yes your current MDM profile will be removed from your device. You will

have to go through the device registration process again if you want to re-register this

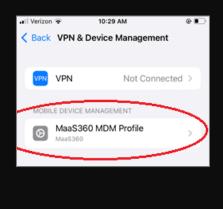


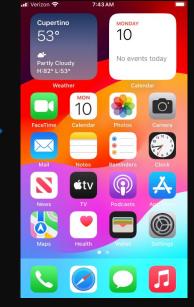


- 7. Open the **Settings** app on your device.
- 8. Tap General.
- Scroll to the bottom and tap VPN & Device Management.
- 10. Tap MaaS360 MDM Profile. If you do not see MaaS360 MDM Profile listed, please skip to step 14.
- 11. Scroll to the bottom of the profile and tap **Remove Management**.
- 12. Enter your **passcode** then tap **Done**.
- 13. Tap Remove Management.
- 14. Return to the Home screen.



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	Settings General		
	Background App Refresh	>	
	Date & Time	>	
	Keyboard	>	
	Fonts	>	
	Language & Region	>	
	Dictionary	>	
	VPN & Device Management	>	
	Legal & Regulatory	>	
	Transfer or Reset iPhone		
		_	
	Shut Down	- 1	
		_	
Verizon 🗢			e 🖸
Back	Profile		
12	MaaS360		
Signed by ibm-maas360-apple@wwpdl.vnet.ibm.com			
Verified V			
Description This profile enables your IT Administrator to manage your device using MaaS360. Account Number: 30015214			
Contain	s Mobile Device Management		
	Managed App 4 Restrictions		
	Password Policy		
	Wi-Fi Network Web Clip		
	Device Identity Certificate		
	7 Certificates Single Sign On Extension		
More D	etails		>
Demoning your Dhane from monorement will defet			
Removing your iPhone from management will delete the app "MaaS360" and its data.			
0	Remove Management	>	
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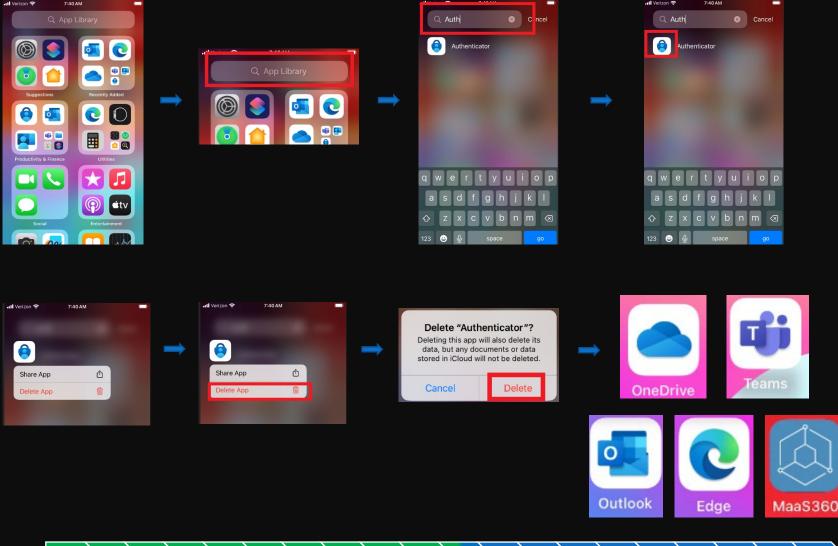




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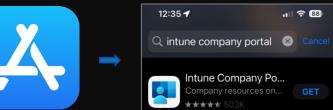
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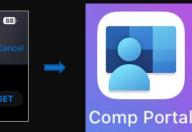
- 15. Swipe from right to left across the middle of your Home screen until you reach the App Library.
- 16. Tap in the **App Library** search box at the top of the screen.
- 17. Type **Authenticator** in the search box at the top of the screen.
- If you see the Microsoft
   Authenticator app with the blue lock icon in the list, press and hold the app icon until a menu appears.
- 19. Tap Delete App.
- 20. Tap **Delete**.
- 21. Repeat steps 16-20 to search for and delete Outlook, Teams, Edge, OneDrive, and MaaS360. You may not be able to find some of these apps when you search that's OK. Delete the apps you do find, then go to the next step.

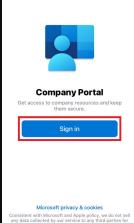


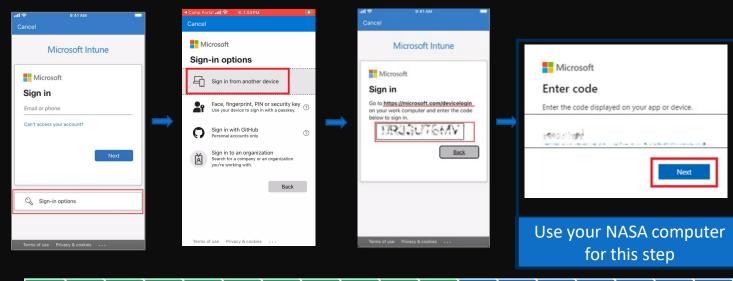
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- 22. Open the **App Store** app.
- 23. Search for and install Intune Company Portal.
- 24. Return to the Home screen and open **Comp Portal**.
- 25. Tap **Sign in**.
- 26. Tap Sign-in Options.
- 27. Tap Sign-in from another device.
- 28. Take note of the code that appears.
- 29. On your NASA computer, open a browser and go to <u>https://microsoft.com/devicelogin</u> then enter the code from your device and click **Next**.



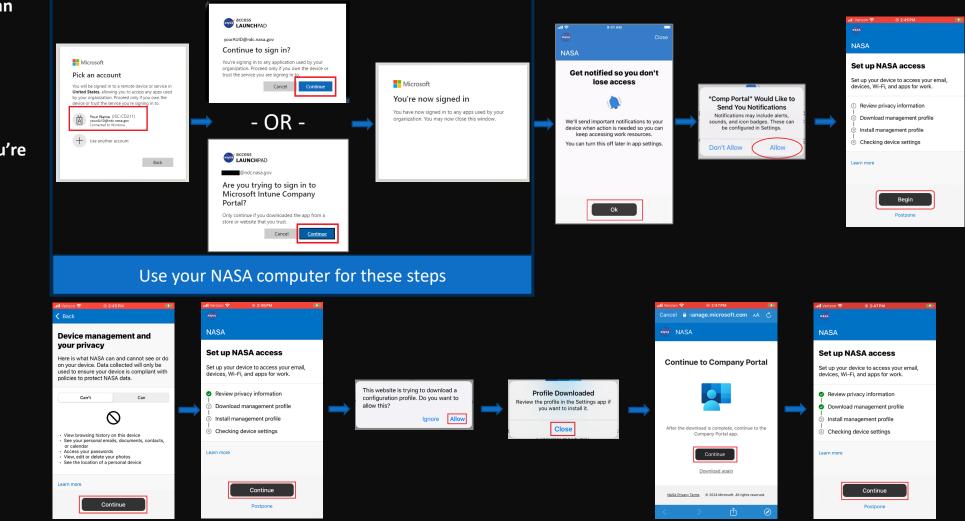






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- 30. On your NASA computer, **pick an account** and complete any additional prompts to log in.
- 31. Click **Continue** on the sign-in prompt.
- 32. Once your computer shows **You're now signed in**, return to your device.
- 33. Tap **OK**.
- 34. Tap Allow.
- 35. Tap Begin.
- 36. Tap Continue.
- 37. Tap Continue.
- 38. Tap Allow.
- 39. Tap **Close**.
- 40. Tap Continue.
- 41. Tap Continue.

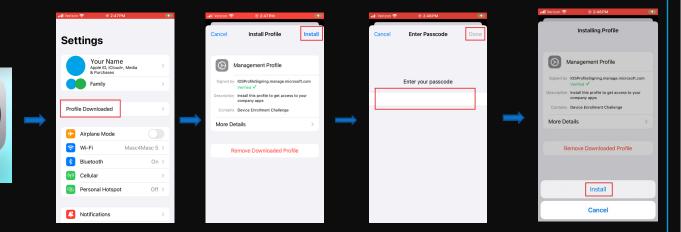


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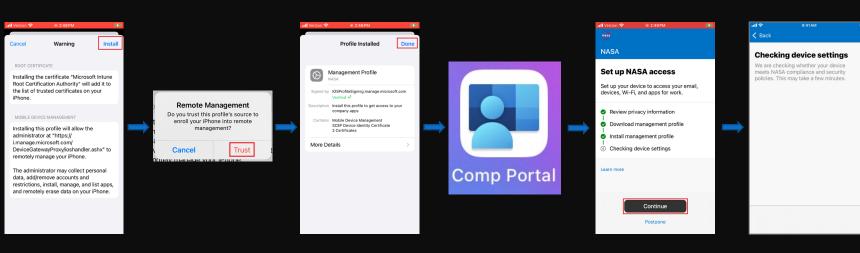
- 42. Once the **How to install management** profile screen appears, return to the Home screen.
- 43. Open the Settings app.
- 44. Tap Profile Downloaded. If you see More for your iPhone, tap that message then tap Profile Downloaded.
- How to install management profile 1. Go to the Settings app Select Profile Downloade If you don't see that option a, Select 💿 Genera b. Select VPN & Device M 2. Select Instal Follow the on-screen instructions to complete the 3. Open the Company Portal app again

installation

earn more



- 45. Tap Install.
- 46. Enter your **passcode** then tap **Done**.
- 47. Tap Install.
- 48. Tap Install.
- Tap **Trust**. 49.
- 50. Tap **Done**.
- 51. Return to the Home screen and open **Comp Portal**.
- 52. Tap Continue.
- 53. Wait for Company Portal to finish checking device settings.



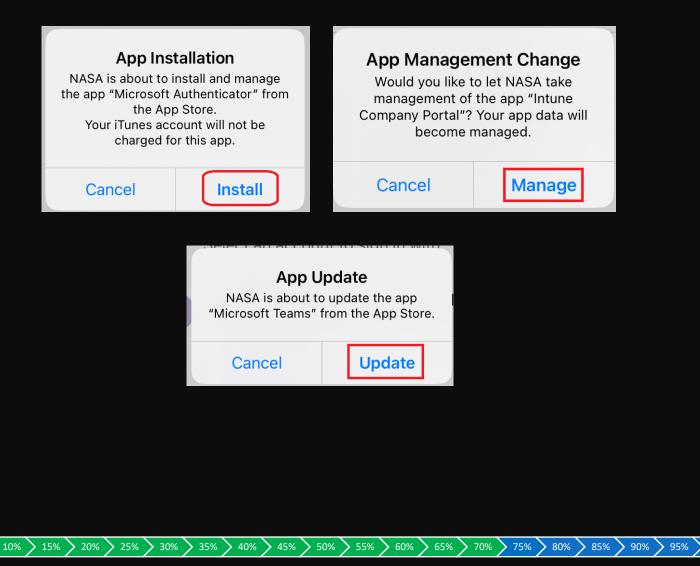
25% 50% 55% > 60% 75% 🔪 80% 85% 🔪 90% 💙 95% 🎽 100% 💙 10% 51

Through the remaining steps, you may see several prompts for App Installation, App Management Change, and App Update.

Whenever you encounter these prompts, tap **Install**, **Manage**, or **Update**.

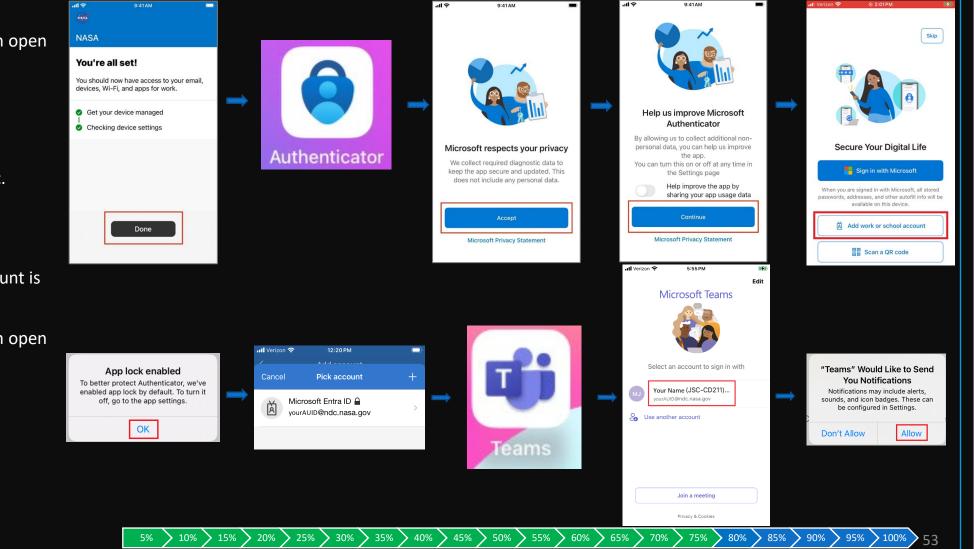
Note:

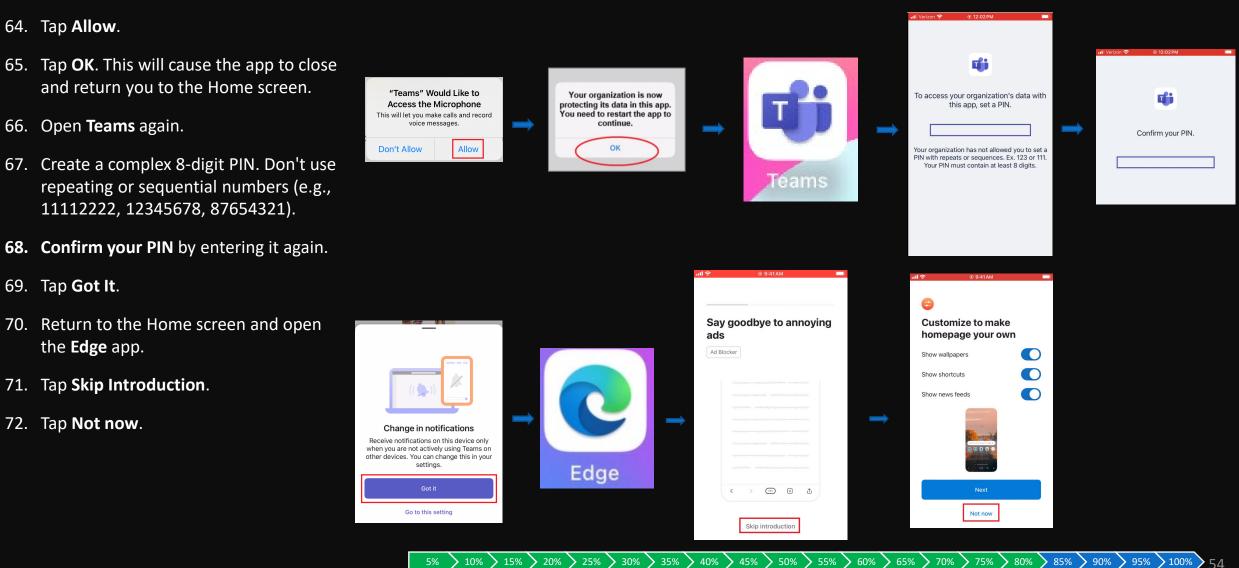
- The **App Installation** prompt tells you that Intune needs to install a work app on your device.
- The App Management Change prompt appears when you have installed an app that can be used for work. Intune needs your permission to *manage* the app so it can keep NASA data within the app secure.
- The **App Update** prompt appears when Intune detects that one of your managed apps may be out of date and needs an update.



100%

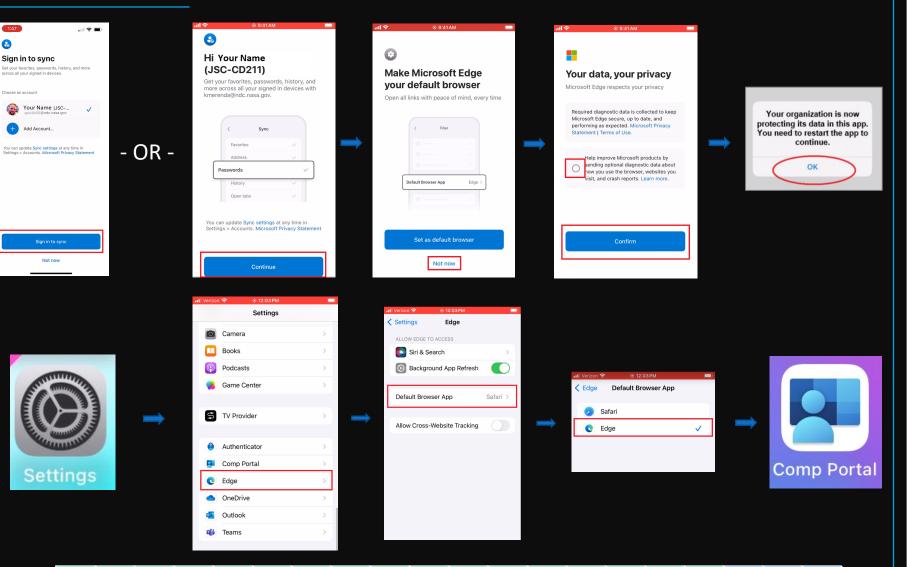
- 54. Tap **Done**.
- 55. Return to the Home screen, then open **Authenticator**.
- 56. Tap Accept.
- 57. Tap Continue.
- 58. Tap Add work or school account.
- 59. If an **App Lock Enabled** message appears, tap **OK**.
- 60. Look and confirm that your account is listed, but do not tap it.
- 61. Return to the Home screen, then open the **Teams** app.
- 62. Tap your NASA account.
- 63. Tap Allow.





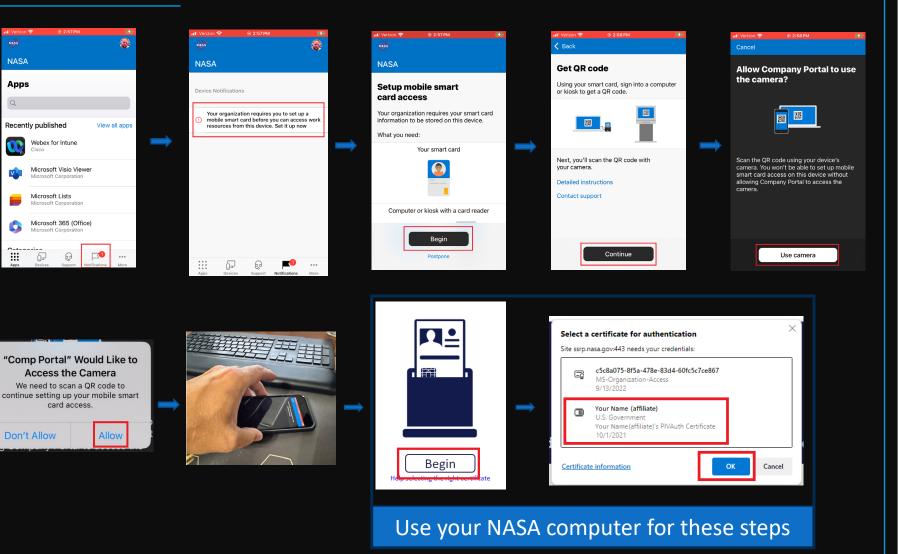
50% 55% > 65% 80% > 85% > 90% > 95% > 100% 25% > 30% 🔪 60% > 75% 💙

- 73. Tap Sign in to sync OR tap Continue.
- 74. Tap Not now.
- 75. Uncheck the Help Improve Microsoft bubble, then tap **Confirm**.
- 76. Tap **OK**, which will close Edge.
- 77. Open the Settings app. If necessary, tap the back arrow in the upper-left corner until you reach the main Settings page.
- 78. Scroll down the list of settings until you find **Edge**, then tap it.
- Tap **Default Browser App**. 79.
- Tap Edge to make a checkmark appear 80. next to it.
- 81. Return to the Home screen, then open the **Comp Portal** app.



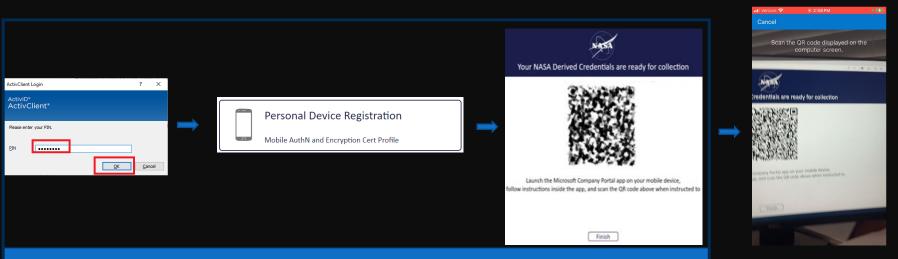
40% 🔪 45% 30% 50% 55% > 60% 65% > 75% 85% > 95% 🔪 100%

- 82. Tap Notifications.
- 83. Tap the **mobile smartcard** message that appears.
- 84. Tap Begin.
- 85. Tap Continue.
- 86. Tap **Use Camera**.
- 87. Tap **Allow**. This will activate the camera on your device.
- 88. With the camera view still showing on the device screen, set your device down and return to your NASA computer.
- 89. On your NASA computer, go to <u>https://ssrp.nasa.gov/StartPage/</u> then click **Begin**.
- 90. If prompted to **Select a certificate for authentication**, select the certificate with your name, then click **OK**.

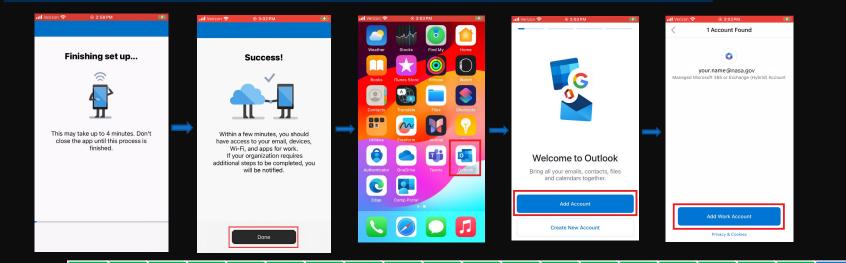


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- 91. If prompted to do so, enter your smartcard PIN, then click **OK**.
- 92. Click Personal Device Registration.
- 93. Wait for a **QR code** to appear on your computer screen.
- 94. Pick up and unlock your device, then point the rear camera at the QR code on your computer screen and allow it to scan.
- 95. Wait up to 4 minutes for the setup to finish. If you receive a "something went wrong" message, contact the ESD for assistance.
- 96. Tap **Done**.
- 97. Return to the Home screen, then open the **Outlook** app.
- 98. Tap Add Account.
- 99. Tap Add Work Account.



### Use your NASA computer for these steps



5 > 10% > 15% > 20% > 25% > 30% > 35% > 40% > 45% > 50% > 55% > 60% > 65% > 70% > 75% > 80% > 85% > 90% > 95% > 100% >

100. Tap **Open Authenticator**.

101. Tap **OK** on the US government popup. Outlook will close.

102. Open **Outlook** again.

103. Tap **OK**.

104. Tap **Turn On**.

105. Tap **Allow**.



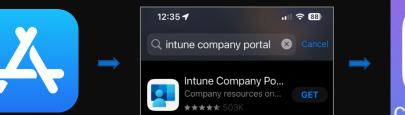
**Congratulations! Your device is now** enrolled in Intune and ready to use.

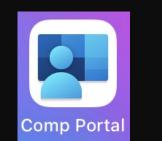
Do you have another device to enroll in Intune? If so, <u>click here to start over</u>.

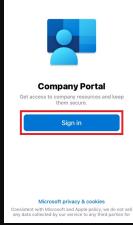
> 15% > 25% > 30% > 35% 40% 〉 45% 〉 50% 〉 55% > 60% > 65% 🔪 70% 80% > 85% > 90% > 95% > 100% 10% > 75% 💙 58

# Intune Enrollment Guide for New Personal and Org-Provided iPhones & iPads

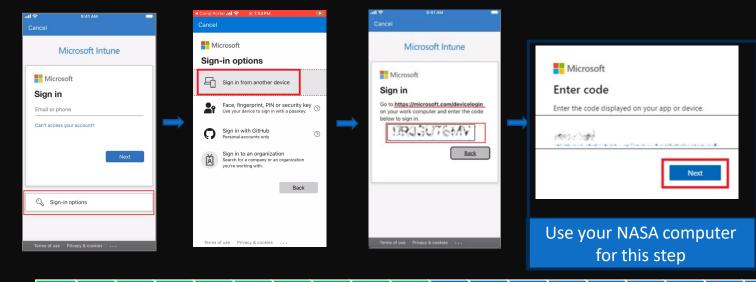
- 1. Open the **App Store** app.
- 2. Search for and install Intune Company Portal.
- 3. Return to the Home screen and open **Comp Portal**.
- 4. Tap Sign in.
- 5. Tap **Sign-in Options**.
- 6. Tap **Sign-in from another device**.
- 7. Take note of the code that appears.
- On your NASA computer, open a browser and go to <u>https://microsoft.com/devicelogin</u> then enter the code from your device and click **Next**.





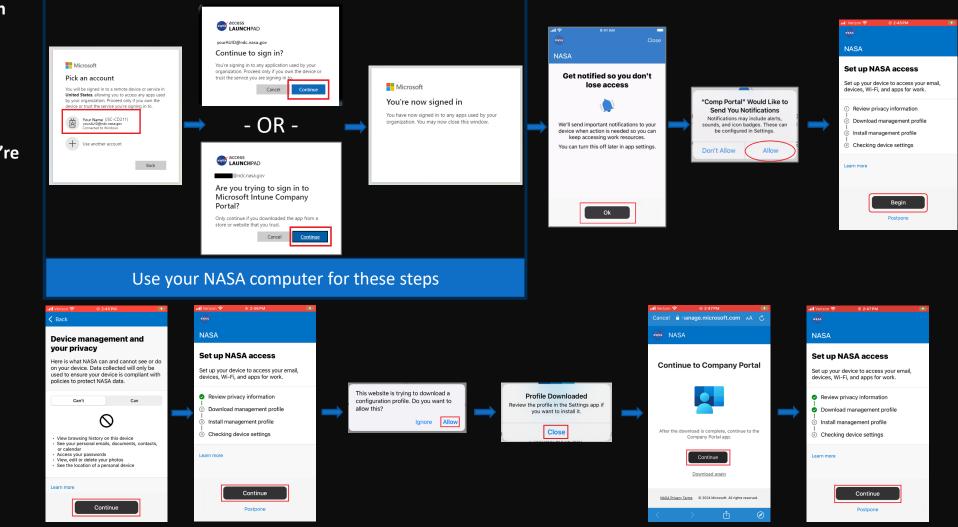


60



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- 9. On your NASA computer, **pick an account** and complete any additional prompts to log in.
- 10. Click **Continue** on the sign-in prompt.
- 11. Once your computer shows **You're now signed in**, return to your device.
- 12. Tap **OK**.
- 13. Tap **Allow**.
- 14. Tap **Begin**.
- 15. Tap Continue.
- 16. Tap **Continue**.
- 17. Tap Allow.
- 18. Tap **Close**.
- 19. Tap **Continue**.
- 20. Tap Continue.

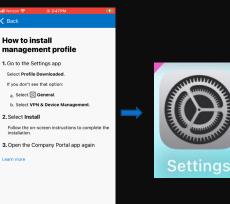


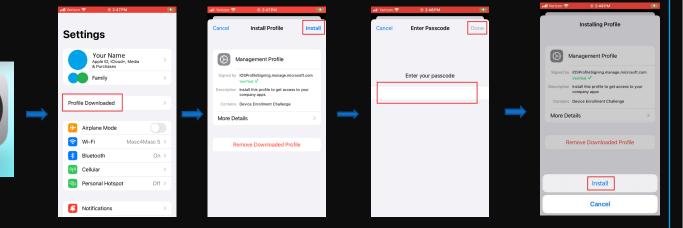
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installation

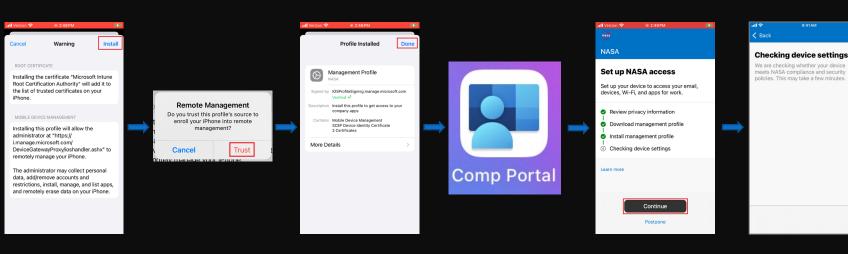
earn more

- 21. Once the **How to install management profile** screen appears, return to the Home screen.
- 22. Open the Settings app.
- 23. Tap Profile Downloaded. If you see More for your iPhone, tap that message then tap Profile Downloaded.





- 24. Tap Install.
- 25. Enter your **passcode** then tap **Done**.
- 26. Tap Install.
- 27. Tap Install.
- 28. Tap Trust.
- 29. Tap **Done**.
- 30. Return to the Home screen and open **Comp Portal**.
- 31. Tap **Continue**.
- 32. Wait for Company Portal to finish checking device settings.



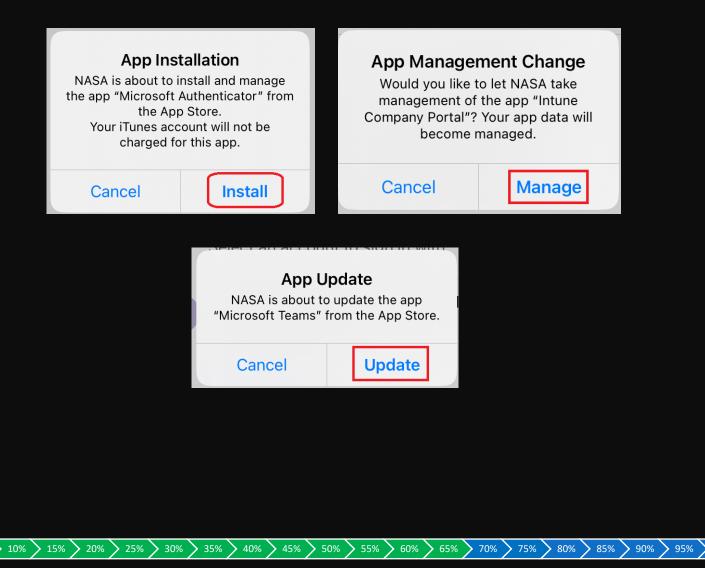
65% 25% 40% > 50% 55% > 60% > 75% 🔪 80% 85% 🔪 90% 🖒 95% 🔪 100% 10%

Through the remaining steps, you may see several prompts for App Installation, App Management Change, and App Update.

Whenever you encounter these prompts, tap **Install**, **Manage**, or **Update**.

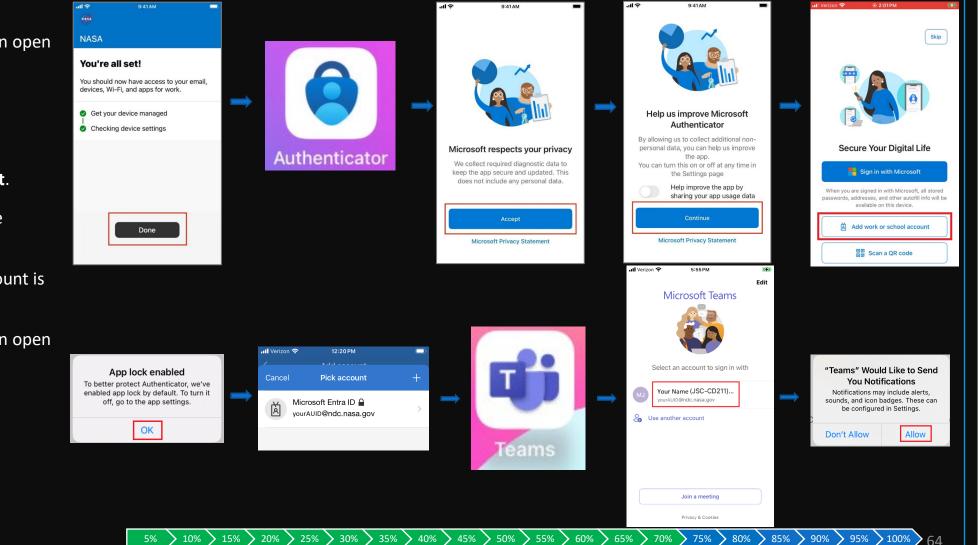
Note:

- The **App Installation** prompt tells you that Intune needs to install a work app on your device.
- The App Management Change prompt appears when you have installed an app that can be used for work. Intune needs your permission to manage the app so it can keep NASA data within the app secure.
- The **App Update** prompt appears when Intune detects that one of your managed apps may be out of date and needs an update.



100%

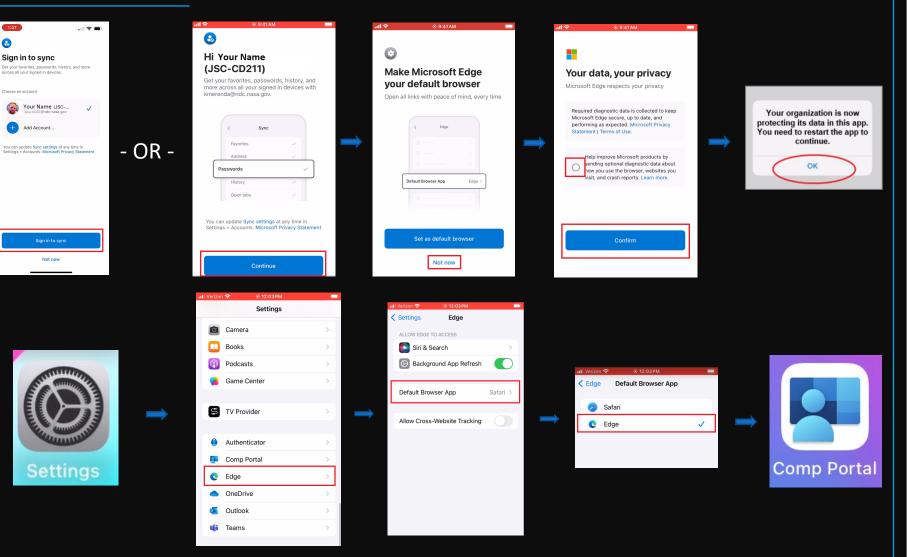
- 33. Tap Done.
- 34. Return to the Home screen, then open **Authenticator**.
- 35. Tap Accept.
- 36. Tap Continue.
- 37. Tap Add work or school account.
- 38. If an **App Lock Enabled** message appears, tap **OK**.
- 39. Look and confirm that your account is listed, but do not tap it.
- 40. Return to the Home screen, then open the **Teams** app.
- 41. Tap your NASA account.
- 42. Tap Allow.



#### New Personal and Org-Provided iPhone/iPad Devices cont. 43. Tap Allow. 44. Tap **OK**. This will cause the app to close T and return you to the Home screen. "Teams" Would Like to Your organization is now To access your organization's data with đ Access the Microphone protecting its data in this app. this app, set a PIN. You need to restart the app to This will let you make calls and record 45. Open **Teams** again. continue. voice messages Confirm your PIN. Allov Don't Allow Your organization has not allowed you to set a PIN with repeats or sequences. Ex. 123 or 111. 46. Create a complex 8-digit PIN. Don't use Your PIN must contain at least 8 digits. repeating or sequential numbers (e.g., ams 11112222, 12345678, 87654321). 47. Confirm your PIN by entering it again. 48. Tap Got It. Return to the Home screen and open 49. Customize to make Say goodbye to annoying ads homepage your own the Edge app. Ad Blocker Show wallpapers Show shortcuts 50. Tap **Skip Introduction**. Show news feeds 51. Tap Not now. $\Rightarrow$ Change in notifications Receive notifications on this device only when you are not actively using Teams on other devices. You can change this in your settings. Edge ··· 2 ιŤι Go to this setting Not now Skip introduction

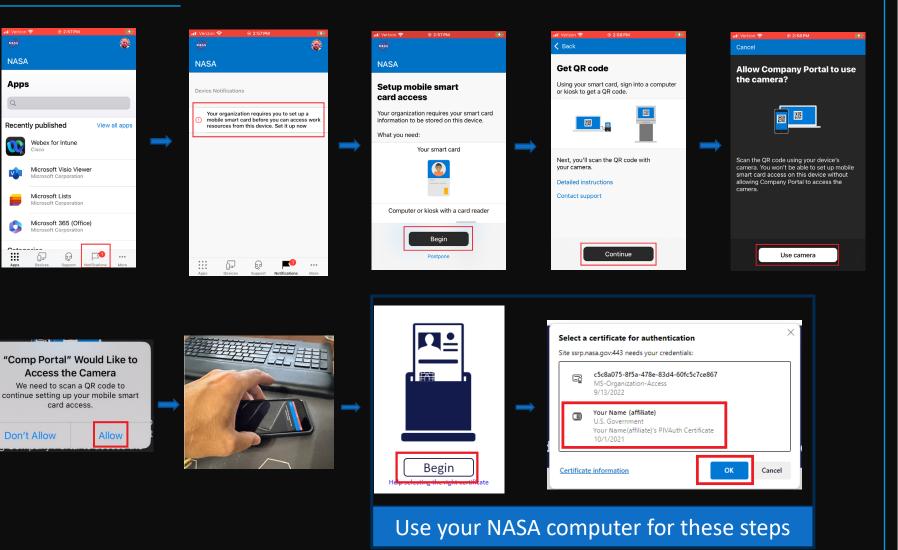
 $5\% \rightarrow 10\% \rightarrow 15\% \rightarrow 20\% \rightarrow 25\% \rightarrow 30\% \rightarrow 35\% \rightarrow 40\% \rightarrow 45\% \rightarrow 50\% \rightarrow 55\% \rightarrow 60\% \rightarrow 65\% \rightarrow 70\% \rightarrow 75\% \rightarrow 80\% \rightarrow 85\% \rightarrow 90\% \rightarrow 95\% \rightarrow 100\% \rightarrow 100\% \rightarrow 10\% \rightarrow 10\%$ 

- 52. Tap **Sign in to sync** OR tap **Continue**.
- 53. Tap Not now.
- 54. Uncheck the Help Improve Microsoft bubble, then tap **Confirm**.
- 55. Tap **OK**, which will close Edge.
- 56. Open the Settings app. If necessary, tap the back arrow in the upper-left corner until you reach the main Settings page.
- 57. Scroll down the list of settings until you find **Edge**, then tap it.
- Tap **Default Browser App**. 58.
- Tap Edge to make a checkmark 59. appear next to it.
- 60. Return to the Home screen, then open the **Comp Portal** app.



35% 40% 🔪 45% 25% 🔪 30% 🔪 50% 55% > 60% 65% > 75% 80% 85% > 90% 95% 🔪 100% 66

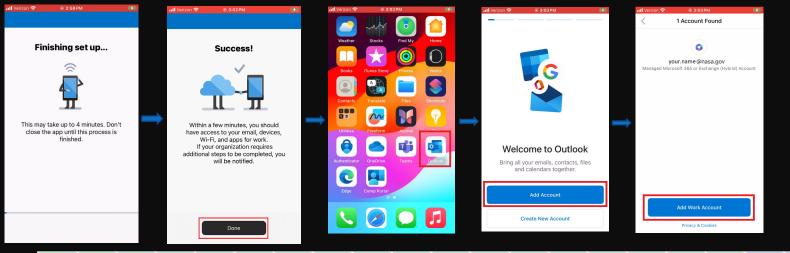
- 61. Tap Notifications.
- 62. Tap the **mobile smartcard** message that appears.
- 63. Tap **Begin**.
- 64. Tap Continue.
- 65. Tap **Use Camera**.
- 66. Tap **Allow**. This will activate the camera on your device.
- 67. With the camera view still showing on the device screen, set your device down and return to your NASA computer.
- 68. On your NASA computer, go to <u>https://ssrp.nasa.gov/StartPage/</u> then click **Begin**.
- 69. If prompted to **Select a certificate for authentication**, select the certificate with your name, then click **OK**.



5% > 10% > 15% > 20% > 25% > 30% > 35% > 40% > 45% > 50% > 55% > 60% > 65% > 70% > 75% > 80% > 85% > 90% > 95% > 100% > 67

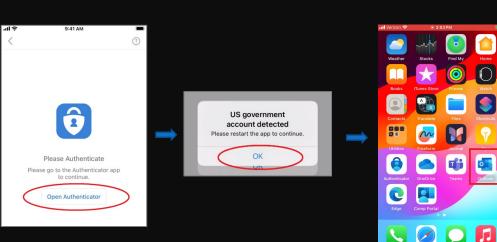


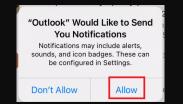
- 70. If prompted to do so, enter your smartcard PIN, then click **OK**.
- 71. Click Personal Device Registration if you own the device, click NASA Furnished Device **Registration** if your organization provided the device, or click Additional Device Registration if you have already enrolled another device in Intune.
- 72. Wait for a **QR code** to appear on your computer screen.
- 73. Pick up and unlock your device, then point the rear camera at the QR code on your computer screen and allow it to scan.
- Wait up to 4 minutes for the setup to finish. If 74. you receive a "something went wrong" message, contact the ESD for assistance.
- Tap **Done**. 75.
- Return to the Home screen, then open the 76. Outlook app.
- 77. Tap Add Account.
- Tap Add Work Account. 78.



40% > 45% > 50% > 55% > 60% > 65% > 70% > 75% > 80% 85% > 90% > 95% > 100% > 10%

- 79. Tap **Open Authenticator**.
- 80. Tap **OK** on the US government popup. Outlook will close.
- 81. Open **Outlook** again.
- 82. Tap **OK**.
- 83. Tap **Turn On**.
- 84. Tap Allow.





Congratulations! Your device is now enrolled in Intune and ready to use.

Do you have another device to enroll in Intune? If so, <u>click here to start over</u>.



**Enable Notifications** 

Outlook uses notifications as a way to

make sure your inbox is always up-to-

date. Disabling them might delay email

delivery.

No Thanks

Turn On

Your organization is now

protecting its data in this app.

You need to restart the app to

continue.

OK

# Device Preparation Steps for Agency-Provided (NEST) and Org-Provided Android Devices

# Device Preparation Steps for Agency-Provided and Org-Provided Android Devices

WARNING: The enrollment process requires that you reset your device. Before you begin, please ensure you have followed the steps to sync your personal and work data.

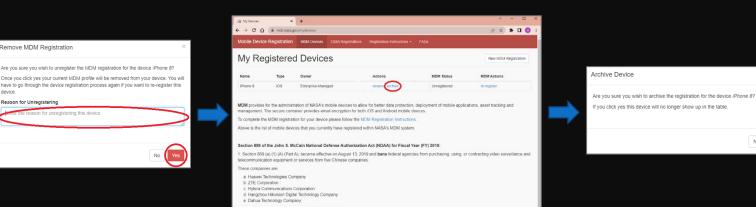
- Open a browser on your NASA computer and go to <u>https://mdr.nasa.gov</u>.
- 2. Click Smartcard Login.

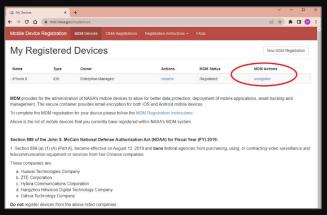
Click Yes.

6.

- Locate the device you are migrating to Intune, then click Unregister. If you have multiple devices, only unregister one at a time. Do not unregister the next device until the first one has been enrolled in Intune. If the device you are migrating is not listed, <u>skip to step 7 on the next</u> <u>page</u>.
- 4. In the "Reason for Unregistering" field, enter **migrating to Intune**, then click **Yes**.
- 5. In the "Actions" column, click **archive** for the device you unregistered.



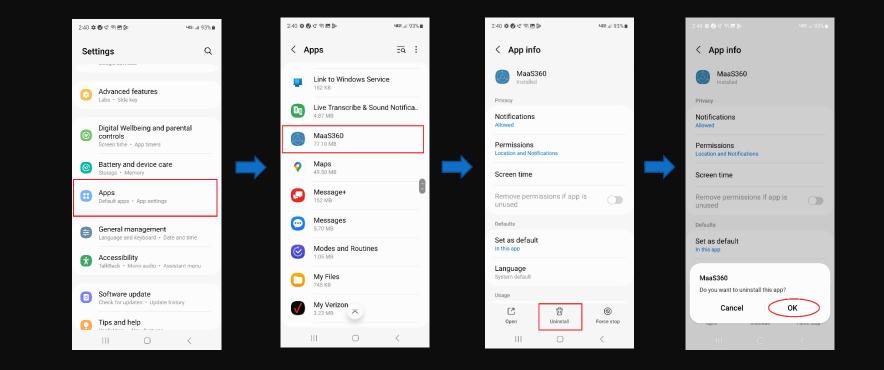




5% 10% 15% 20% 25% 30% 35% 40% 45% 50% 55% 60% 65% 70% 75% 80% 85% 90% 95% 100%

# Device Preparation Steps for Agency-Provided and Org-Provided Android Devices

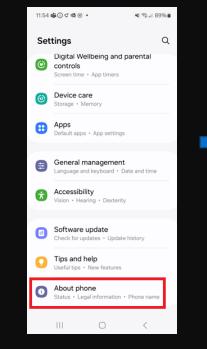
- 7. Open **Settings** and tap **Apps**.
- 8. Tap Maas360.
- 9. Tap Uninstall.
- 10. Tap **OK**.

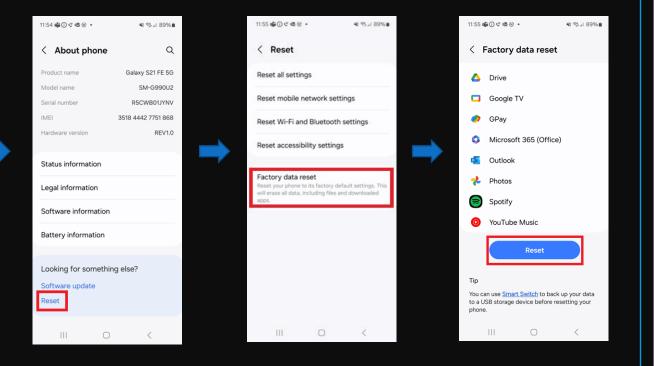


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### Device Preparation Steps for Agency-Provided and Org-Provided Android Devices

- 11. Open **Settings**, scroll to the bottom, and tap **About phone**.
- 12. Scroll to the bottom and tap **Reset**.
- 13. Tap Factory data reset.
- 14. Tap Reset.





10% > 10% > 15% > 20% > 25% > 30% > 35% > 40% > 45% > 50% > 55% > 60% > 65% > 70% > 75% > 80% > 85% > 90% > 95% > 100% > 73

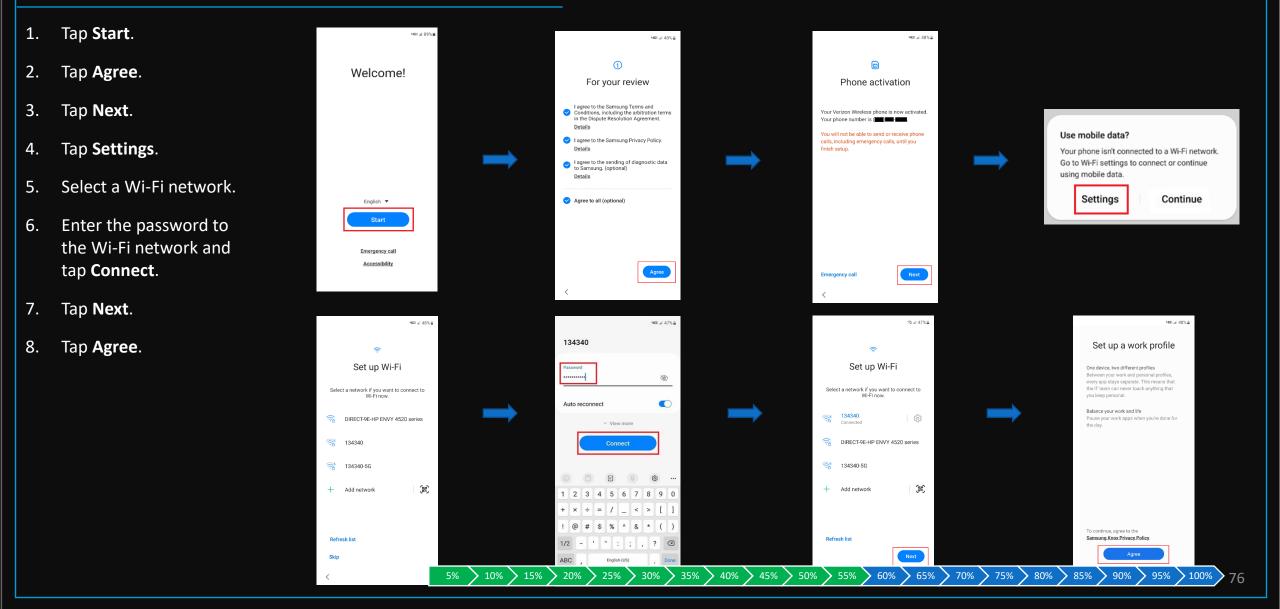
Who provided the device you are enrolling?

Select your answer:

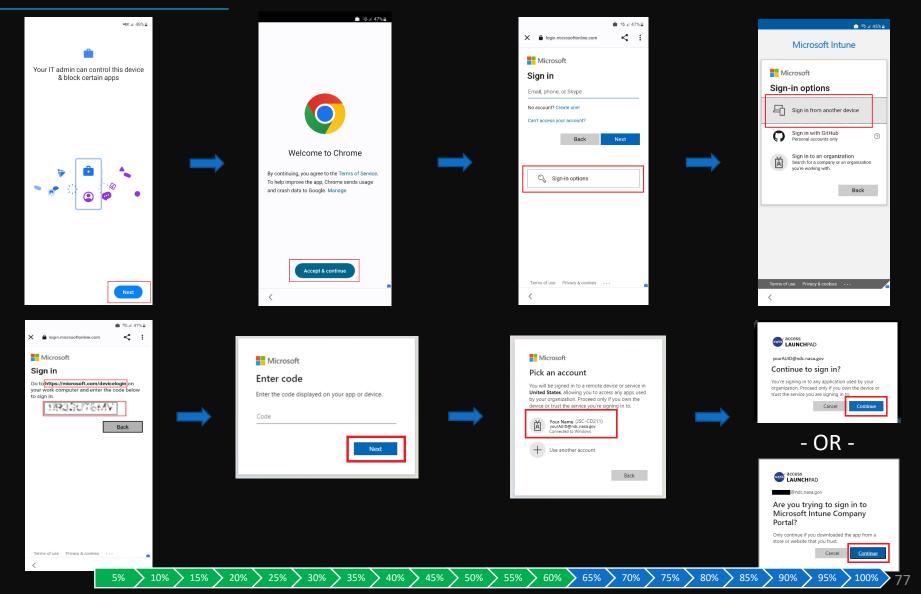
NASA provided the device through NEST (Agency provided) Go to page 75 NASA provided the device outside of NEST (Org provided) Go to page 86

5% > 10% > 15% > 20% > 25% > 30% > 35% > 40% > 45% > 50% > 55% > 60% > 65% > 70% > 75% > 80% > 85% > 90% > 95% > 100% > 7

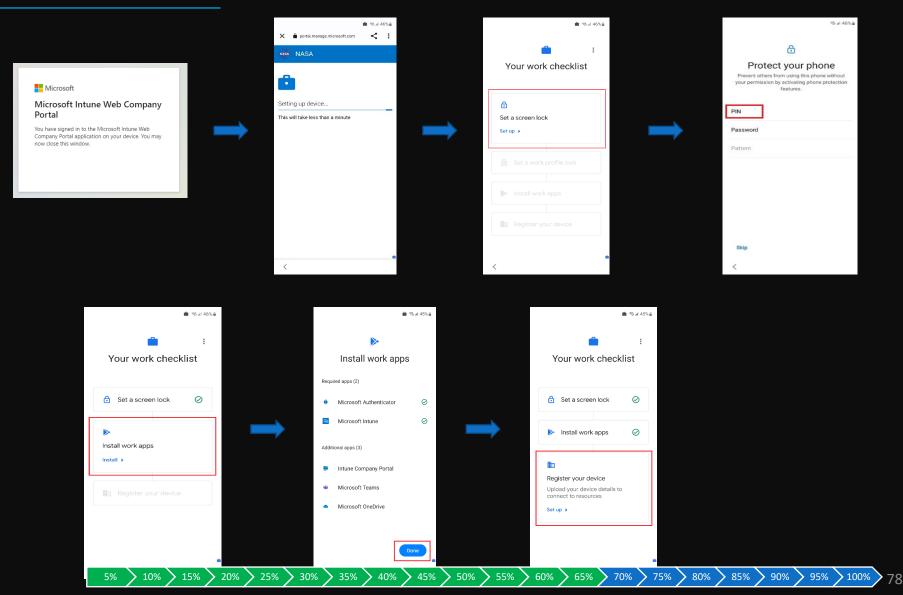
Intune Enrollment Guide for Agency-Provided (NEST) Android Devices



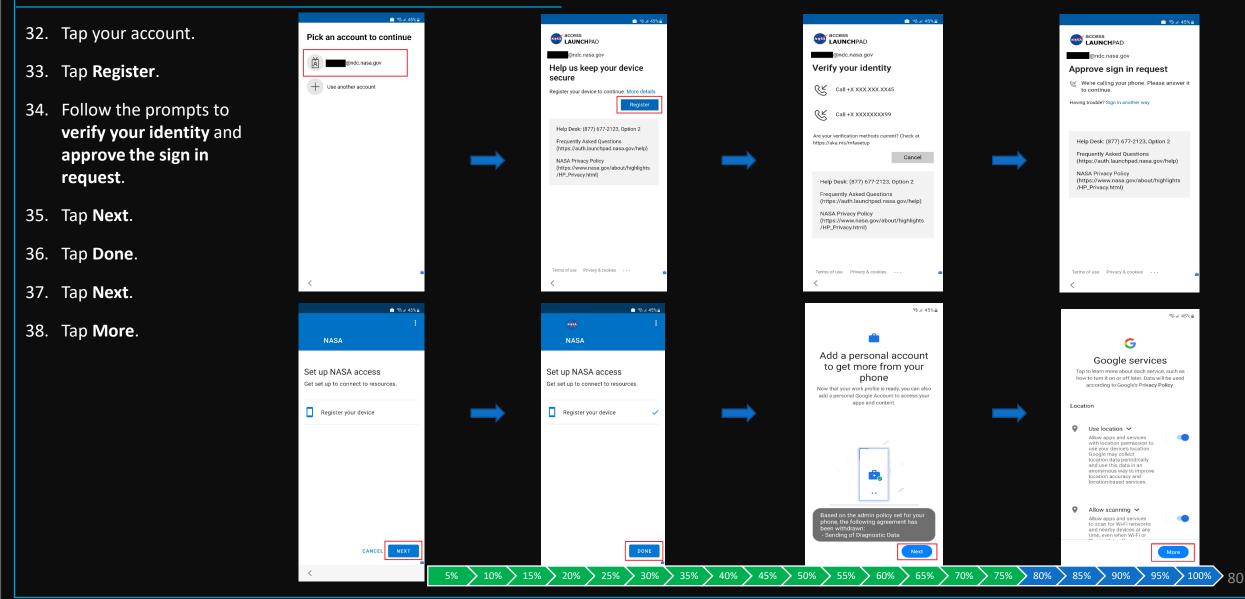
- Tap Next.
   IMPORTANT: If you do not see this screen, contact the Enterprise Service Desk (ESD). Do not continue with the enrollment process.
- 10. Tap Accept & continue.
- 11. Tap Sign-in options.
- 12. Tap Sign in from another device.
- On your NASA computer, open a browser and go to <a href="https://microsoft.com/devicelogin">https://microsoft.com/devicelogin</a>.
- 14. Enter the code from your device and click **Next**.
- 15. On your NASA computer, select your account and complete any additional prompts to log in.
- 16. Click **Continue** on the sign-in prompt.



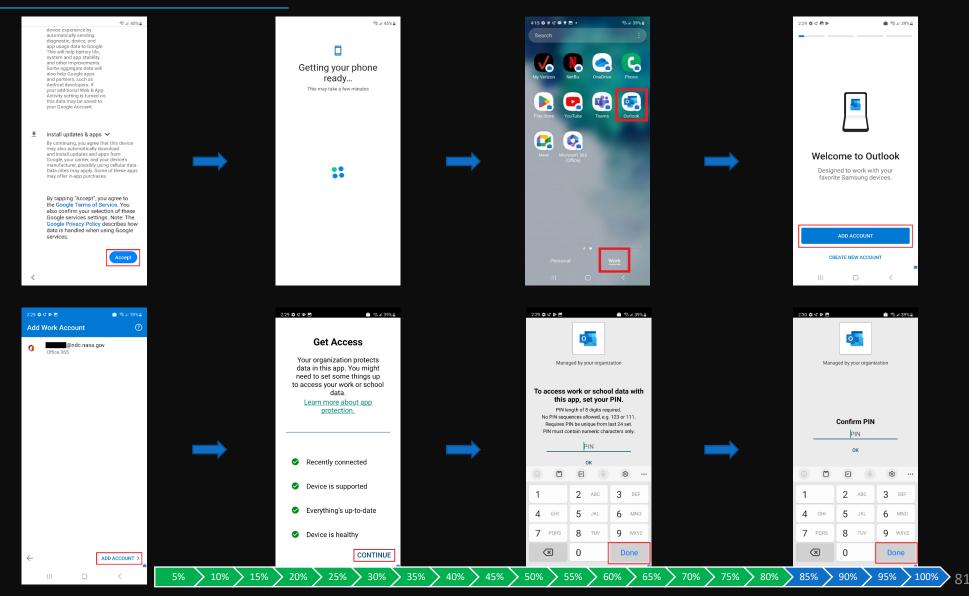
- 17. Once your computer shows "You have signed in ..." return to your device.
- The device screen will show
   "Setting up device ..." You will need to wait about 3 minutes for the setup to complete.
- 19. Tap **Set up**.
- 20. Tap **PIN** and enter a complex 8-digit PIN. Don't use repeating or sequential numbers (e.g., 11112222, 12345678, 87654321).
- 21. Tap Install.
- 22. Tap **Done** when the work apps are installed.
- 23. Tap Set up.

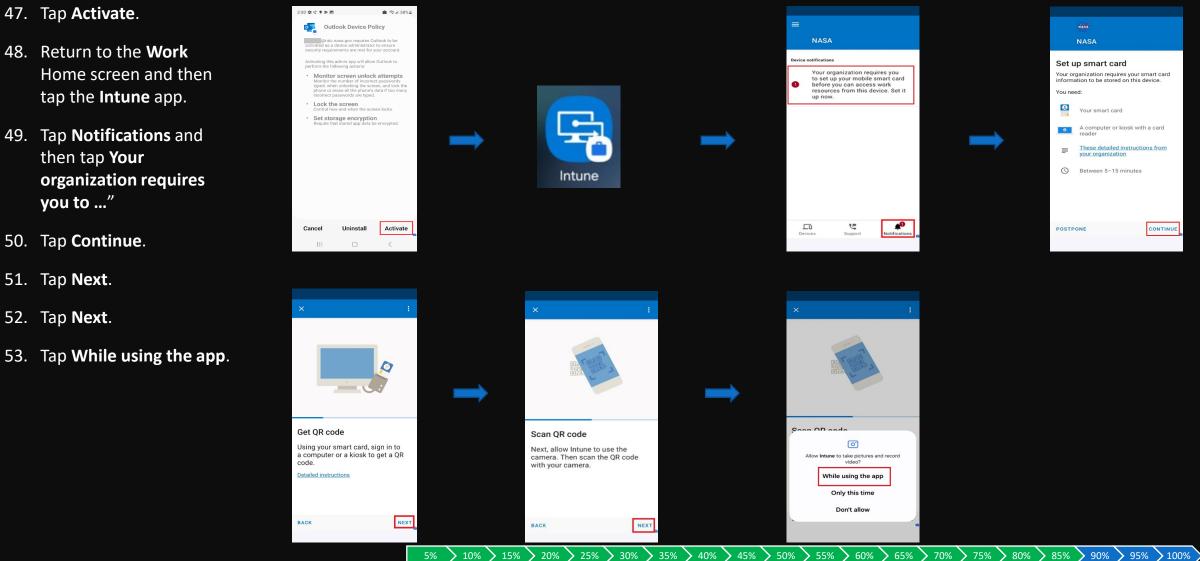


#### Agency-Provided Android Devices cont. 💼 🧐 al 45% 🗎 💼 🖘 🛛 47% 🛢 🏥 🖘 🖬 45% 🛢 💼 🛸 al 45% 🌒 24. Tap Sign In. < : Microsoft Intune Microsoft Intune Microsoft Tap Sign-in options. Microsoft Microsoft 25. Sign in Sign-in options Sign in Go to https://microsoft.com/devicelogin on your work computer and enter the code below Email, phone, or Skype 26. Tap Sign in from another Sign in from another device to sign in. URUSUTEMV No account? Create one! device. Sign in with GitHub Can't access your account $\mathbf{O}$ 0 Personal accounts only Back Back Sign in to an organization à Intune Search for a company or an organization 27. On your NASA computer, you're working with. open a browser and go to Back 🔍 Sign-in options SIGN IN https://microsoft.com/de vicelogin. 28. Enter the code from your Terms of use Privacy & cookies device and click Next. ms of use Privacy & cookie Terms of use Privacy & cookies < 29. On your NASA computer, access LAUNCHPAD select your account and yourAUID@ndc.nasa.gov Microsoft Microsoft Microsoft Continue to sign in? complete any additional Microsoft Intune Web Company Pick an account You're signing in to any application used by your organization. Proceed only if you own the device or Portal Enter code You will be signed in to a remote device or service in trust the service you are signing in prompts to log in. United States, allowing you to access any apps used You have signed in to the Microsoft Intune Web by your organization. Proceed only if you own the Enter the code displayed on your app or device. Company Portal application on your device. You may vice or trust the service you're signing in to. now close this window. Your Name (JSC-CD211) yourAUID@ndc.nasa.gov Connected to Windows Ă - OR -30. Click **Continue** on the NOT THE + Use another account sign-in prompt. LAUNCHPAD Back c.nasa.go 31. Once your computer Are you trying to sign in to Microsoft Intune Company shows "You have signed Portal? Only continue if you downloaded the app from a in ..." return to your store or website that you trust Cancel device. 50% 25% 75% 80% 85% 95% 🔪 100% 10% 79



- 39. Tap Accept.40. Wait a few minutes while the device gets ready.
- 41. Tap **Work** and then tap the **Outlook** app.
- 42. Tap Add Account.
- 43. Tap Add Account.
- 44. Tap Continue.
- 45. Enter a complex 8-digit PIN. Don't use repeating or sequential numbers (e.g., 11112222, 12345678, 87654321). Tap **Done**.
- 46. Confirm the PIN and tap **Done**.

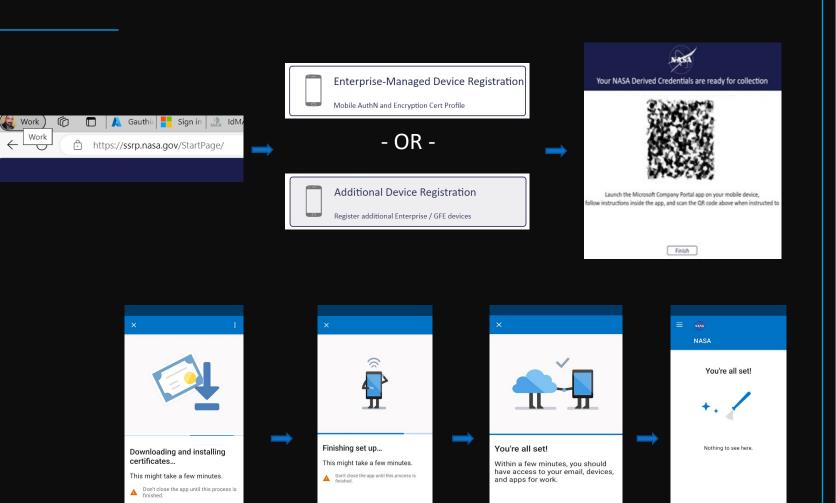




- 54. On your NASA computer, go to <u>https://ssrp.nasa.gov/StartPage/</u> and log in with your smartcard and PIN.
- 55. If you are enrolling a NASA-owned device and it is the first or only device you will have in Intune, click
  Enterprise-Managed Device Registration.
   OR If you are enrolling a NASA ewood device and you

If you are enrolling a NASA-owned device and you already have another device enrolled in Intune, click Additional Device Registration. Don't see Additional Device Registration?

- 56. Wait for a **QR code** to appear on your computer screen. If it does not appear, contact the ESD for assistance.
- 57. Point your phone's camera at your computer screen and allow it to capture the QR code.
- 58. The device screen will change to say "Downloading and installing certificates..." Wait for the setup to complete. If you receive an error, contact the ESD for assistance.
- 59. The device screen will change to say "Finishing set up..."
- 60. When the device screen displays "You're all set!" tap **Done**.
- 61. Once the Intune app displays "You're all set!" return to the Home screen.



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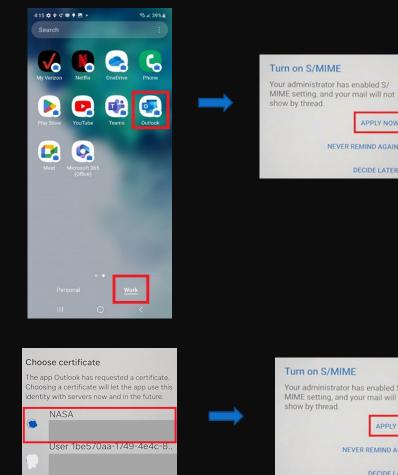
DONE

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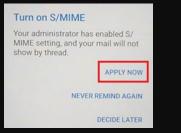
> 10% > 15% > 20% > 25% > 30% > 35% > 40% > 45% > 50% > 55% > 60% > 65% > 70% > 75% > 80% > 85% > 90% > 95% > 100% > 100% > 10% > 15% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% > 10% >

- 62. Tap **Work** and then tap the **Outlook** app.
- 63. Tap **Apply Now**.
- 64. Tap Activate.
- 65. Tap Activate.
- 66. Tap the NASA certificate (not Wi-Fi) and then tap Select.
- 67. Tap **Apply Now**.
- 68. Tap **OK**.
- 69. Tap Next.



Select

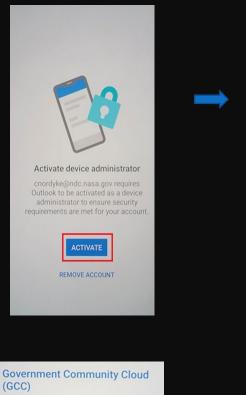
Denv



APPLY NOW

DECIDE LATER

NEVER REMIND AGAIN



ОК

#### Activate device admin app

#### Outlook Device Policy

Activating this admin app will allow Outlook to perform the following actions:

#### Monitor screen unlock attempts

Monitor the number of incorrect passwords typed, when unlocking the screen, and lock the phone or erase all the phone's data if too many incorrect passwords are typed.

#### Lock the screen

Control how and when the screen locks.

#### Set storage encryption

Require that stored app data be encrypted.

Cancel Uninstall Activate

# **Download certificates**

Download and install your certificates to complete this operation.

> CANCEL NEXT

> > 84

40% > 45% > 50% > 85% 25% 💙 35% 55% > 60% 75% 🔪 80% 90% 🖒 > 100%

Your IT administrator has

compliance requirements.

updated your app settings to

meet government security and

70. Return to your **Work** Home screen and then tap the **Teams** app.

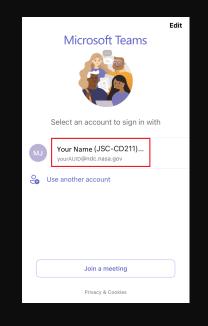
71. Tap your account and follow

the prompts to allow login.

Teams

Congratulations! Your device is now enrolled in Intune and ready to use.

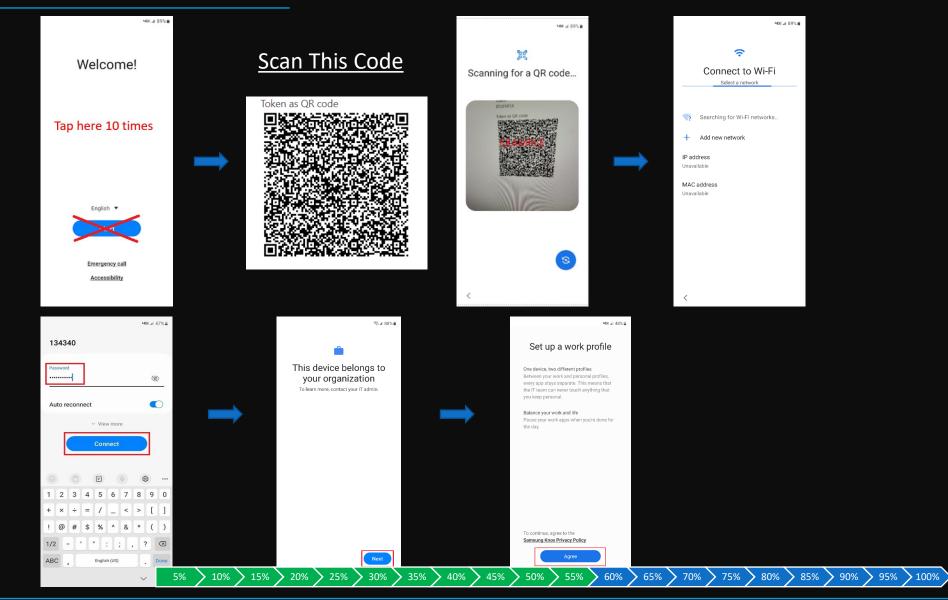
Do you have another device to enroll in Intune? If so, <u>click here to start over</u>.



5% > 10% > 15% > 20% > 25% > 30% > 35% > 40% > 45% > 50% > 55% > 60% > 65% > 70% > 75% > 80% > 85% > 90% > 95% > 100% > 85

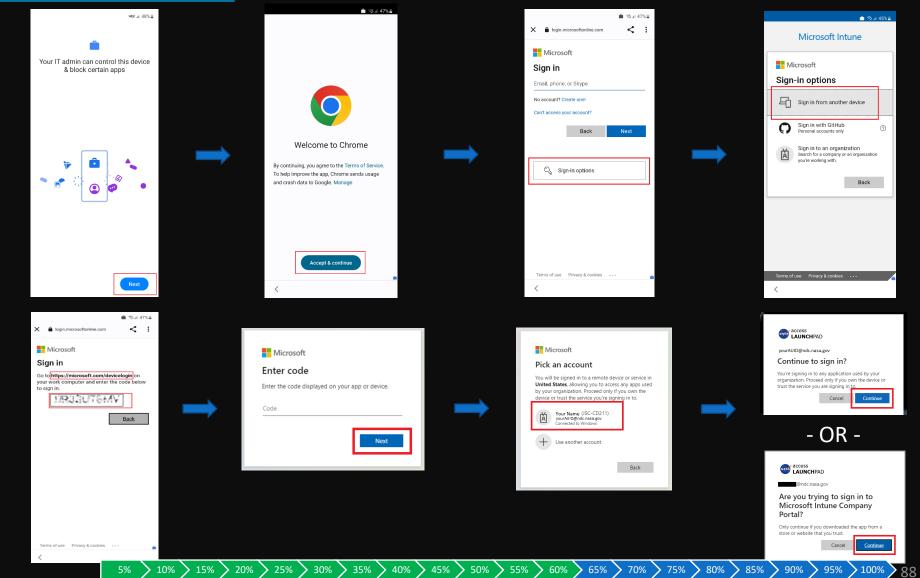
Intune Enrollment Guide for Org-Provided Android Devices

- 1. <u>DO NOT TAP START.</u> Instead, tap in the blank space area of the Welcome screen with 10 short, quick taps. (Be careful not to tap near the Start button or any other text.) This will open the Camera app.
- 2. Point your phone's camera at your computer screen and allow it to capture the QR code on this page.
- 3. Select a Wi-Fi network.
- Enter the password to the Wi-Fi network and tap Connect.
- 5. Tap **Next**.
- 6. Tap **Agree**.

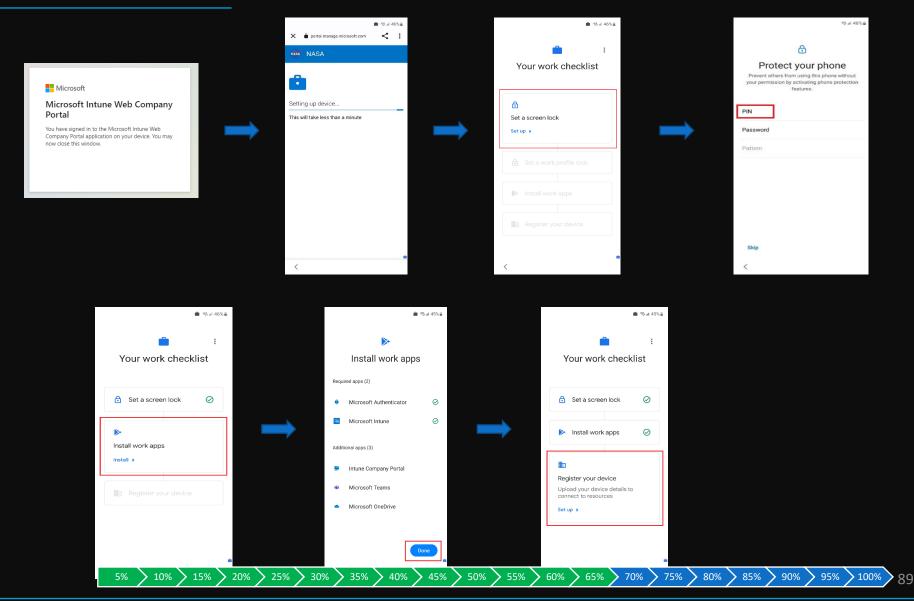


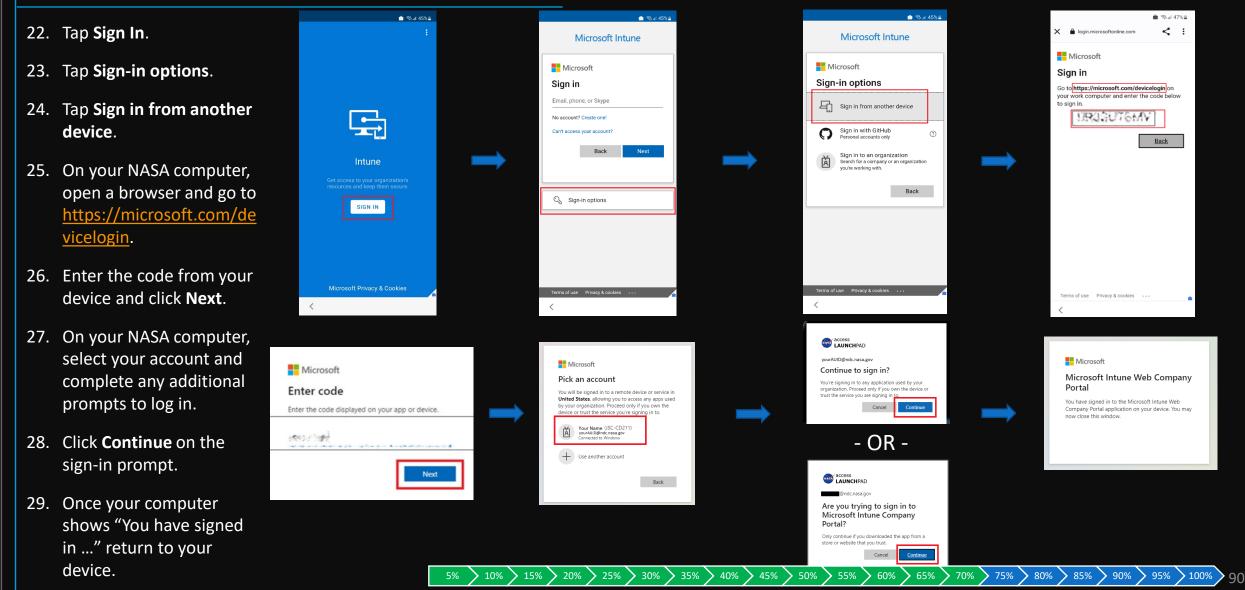
87

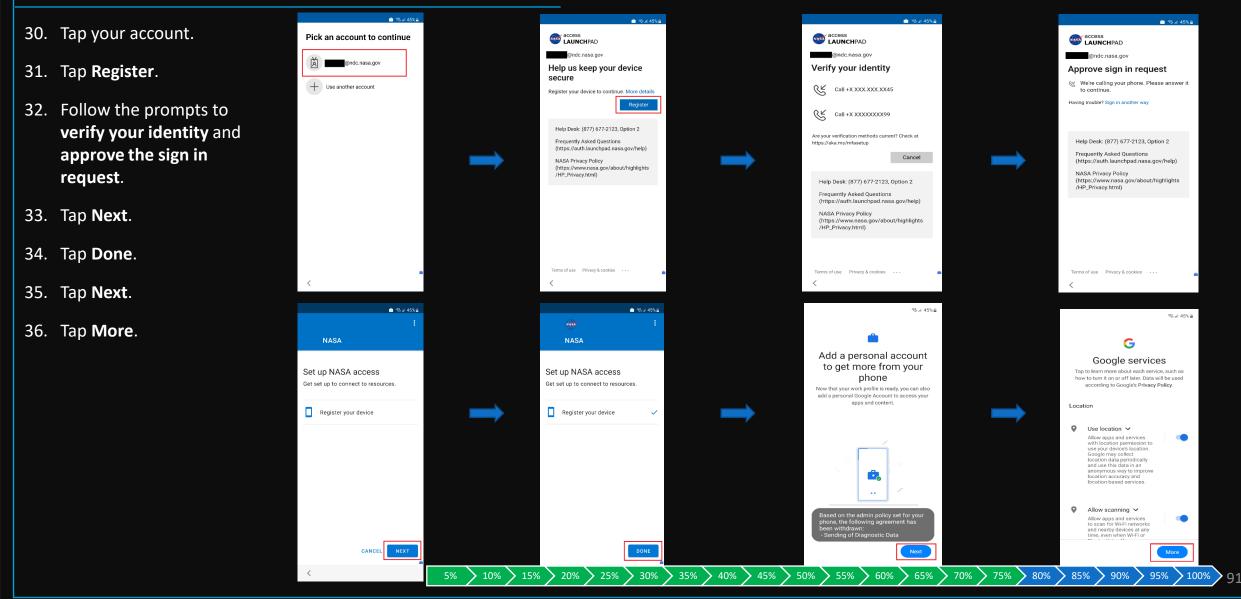
- Tap Next.
   IMPORTANT: If you do not see this screen, contact the Enterprise Service Desk (ESD). Do not continue with the enrollment process.
- 8. Tap Accept & continue.
- 9. Tap Sign-in options.
- 10. Tap Sign in from another device.
- On your NASA computer, open a browser and go to <u>https://microsoft.com/devicelogin</u>.
- 12. Enter the code from your device and click **Next**.
- 13. On your NASA computer, select your account and complete any additional prompts to log in.
- 14. Click **Continue** on the sign-in prompt.



- 15. Once your computer shows "You have signed in ..." return to your device.
- The device screen will show "Setting up device ..." You will need to wait about 3 minutes for the setup to complete.
- 17. Tap **Set up**.
- Tap **PIN** and enter a complex 8-digit PIN. Don't use repeating or sequential numbers (e.g., 11112222, 12345678, 87654321).
- 19. Tap Install.
- 20. Tap **Done** when the work apps are installed.
- 21. Tap **Set up**.



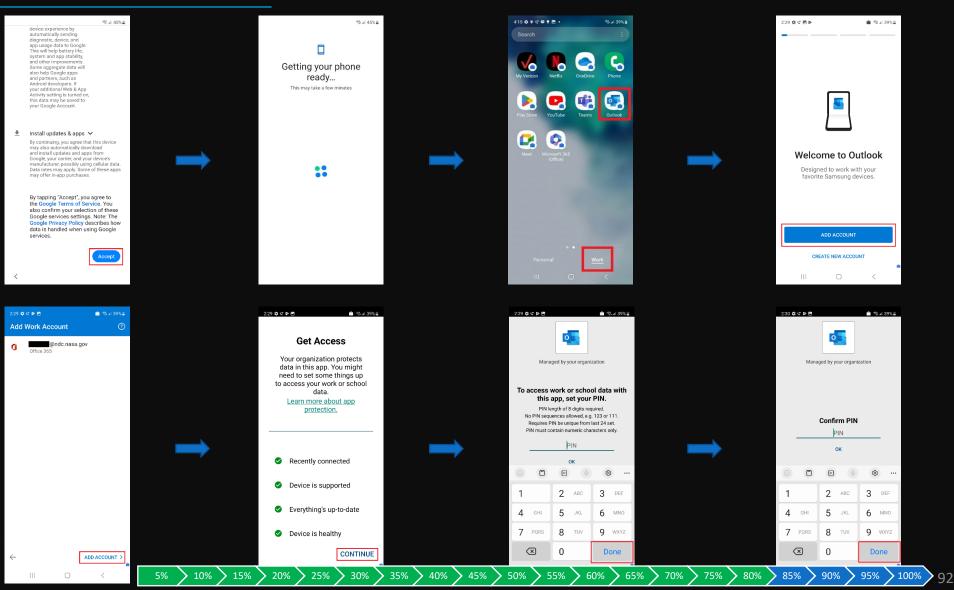


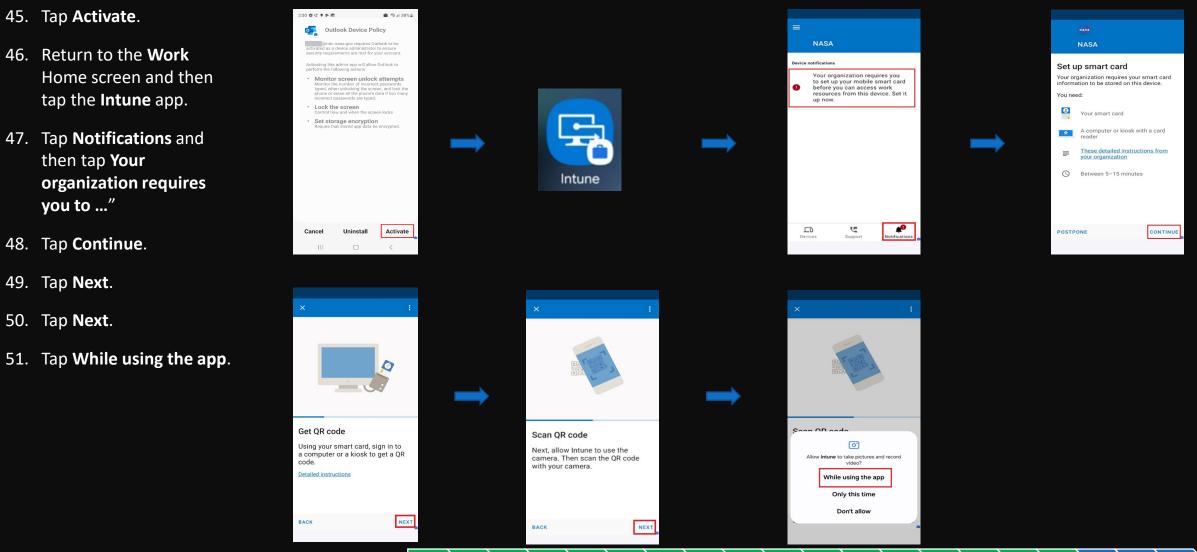


 Wait a few minutes while the device gets ready.

37. Tap Accept.

- 39. Tap **Work** and then tap the **Outlook** app.
- 40. Tap Add Account.
- 41. Tap Add Account.
- 42. Tap Continue.
- 43. Enter a complex 8-digit PIN. Don't use repeating or sequential numbers (e.g., 11112222, 12345678, 87654321). Tap **Done**.
- 44. Confirm the PIN and tap **Done**.





 $5\% \rightarrow 10\% \rightarrow 15\% \rightarrow 20\% \rightarrow 25\% \rightarrow 30\% \rightarrow 35\% \rightarrow 40\% \rightarrow 45\% \rightarrow 50\% \rightarrow 55\% \rightarrow 60\% \rightarrow 65\% \rightarrow 70\% \rightarrow 75\% \rightarrow 80\% \rightarrow 85\% \rightarrow 90\% \rightarrow 95\% \rightarrow 100\% \rightarrow 100\% \rightarrow 10\% \rightarrow 10\%$ 

93

- 52. On your NASA computer, go to <u>https://ssrp.nasa.gov/StartPage/</u> and log in with your smartcard and PIN.
- 53. If you are enrolling a NASA-owned device and it is the first or only device you will have in Intune, click
  Enterprise-Managed Device Registration.
   OR -

Work )

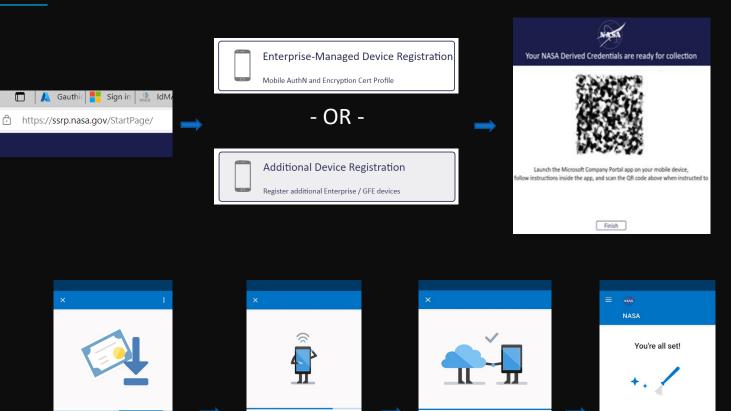
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If you are enrolling a NASA-owned device and you already have another device enrolled in Intune, click Additional Device Registration. Don't see Additional Device Registration?

- 54. Wait for a **QR code** to appear on your computer screen. If it does not appear, contact the ESD for assistance.
- 55. Point your phone's camera at your computer screen and allow it to capture the QR code.
- 56. The device screen will change to say "Downloading and installing certificates..." Wait for the setup to complete. If you receive an error, contact the ESD for assistance.
- 57. The device screen will change to say "Finishing set up..."
- 58. When the device screen displays "You're all set!" tap **Done**.
- 59. Once the Intune app displays "You're all set!" return to the Home screen.



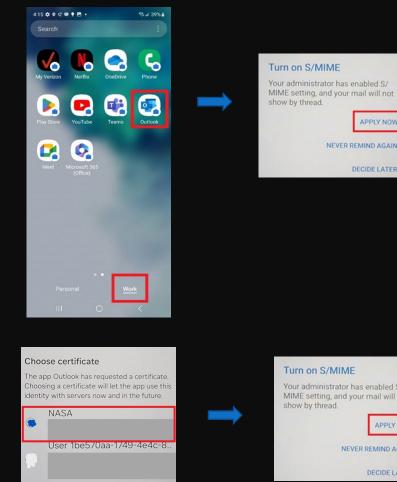
Nothing to see here

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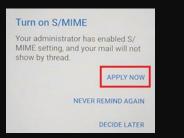
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- 60. Tap **Work** and then tap the **Outlook** app.
- 61. Tap **Apply Now**.
- 62. Tap Activate.
- 63. Tap Activate.
- 64. Tap the NASA certificate (not Wi-Fi) and then tap Select.
- 65. Tap **Apply Now**.
- 66. Tap **OK**.
- 67. Tap Next.



Select

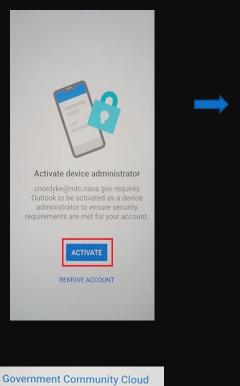
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APPLY NOW

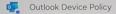
DECIDE LATER

NEVER REMIND AGAIN



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#### Activate device admin app



Activating this admin app will allow Outlook to perform the following actions:

#### Monitor screen unlock attempts

Monitor the number of incorrect passwords typed, when unlocking the screen, and lock the phone or erase all the phone's data if too many incorrect passwords are typed.

#### Lock the screen

Control how and when the screen locks.

#### Set storage encryption

Require that stored app data be encrypted.

Cancel Uninstall Activate

#### **Download certificates**

Download and install your certificates to complete this operation.

> CANCEL NEXT

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Your IT administrator has

compliance requirements.

updated your app settings to

meet government security and

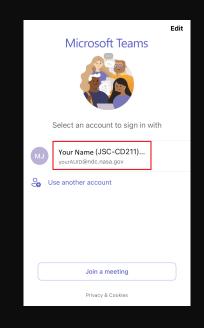
Return to your Work Home screen and then tap the Teams app.



69. Tap your account and follow the prompts to allow login.

Congratulations! Your device is now enrolled in Intune and ready to use.

Do you have another device to enroll in Intune? If so, <u>click here to start over</u>.



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