NOTES from emails with IT…..

**Elevated Privileges**

It is essential for our team to effectively manage projects to have the ability to use Elevated Privileges (EP). We need them on our loaners when on travel.

**Workstation Admin**

How is this different from EP?

Can we get a Risk Based Decision Memo by project (i.e. ASIA AQ for all SGP participants?)

Notes about why we need EP.

1. Printer access at deployment sites: Though we could add a printer through NASA Self-Service, it is useless if we need to install an updated driver. We can only install drivers with EP.
2. We use NASA Google Docs; we need to install Google Drive software to have offline access to essential documents. While on travel we can only sometimes rely on the fact that we would have Internet access. For example:
	1. we must have ready access to emergency contact lists (these documents are living documents often updated by outside partners),
	2. we must have access at all times to mishap response plans. We use NASA’s Google Docs quite extensively, and we are told that it will not be added to the loaners and, without EP, we cannot add it ourselves.
3. We cannot add Network interfaces; For example, I cannot use my Ethernet adapter without EP or forget a network and reestablish it.

**ARC865s**

Using RITM # has helped immensely. They are still getting stuck for weeks.

We will have loaners for most of Jan-Mar.

**PIV readers**

Blue tooth card readers are working. Not as well with the newer machines.

**PIV exemptions**

Still need these in case there is an issue with a badge.

**Email quarantine issue**

During BioSCape emails we getting stuck and we were not able to release them. How can we avoid this in the future.